



# DETERMINATION

*Fair Work Act 2009*  
s.285—Annual wage review

## Annual Wage Review 2018–19 (C2019/1)

### TELSTRA AWARD 2015 [MA000123]

Telecommunications services

JUSTICE ROSS, PRESIDENT  
VICE PRESIDENT HATCHER  
DEPUTY PRESIDENT ASBURY  
COMMISSIONER HAMPTON  
PROFESSOR RICHARDSON  
MR GIBBS  
MR APTED

SYDNEY, 20 JUNE 2019

*Annual Wage Review 2018–19.*

A. Further to the decision issued by the Expert Panel in the Annual Wage Review 2018–19 on 30 May 2019 [[\[2019\] FWCFB 3500](#)], the above award is varied as follows:

- By deleting the table appearing in clause 13.1(a) and inserting the following:

<b>Classification</b>	<b>Rate per week (\$)</b>
Customer Contact Officer Level 1	818.50
Customer Contact Officer Level 2	862.50
Principal Customer Contact Specialist	908.80
Customer Contact Team Leader	941.10
Principal Customer Contact Leader	1009.00

- By deleting the table appearing in clause 13.1(b) and inserting the following:

<b>Classification</b>	<b>Rate per week (\$)</b>
Clerical and Administration Level 1	791.30
Clerical and Administration Level 2	818.50
Clerical and Administration Level 3	862.50

<b>Classification</b>	<b>Rate per week (\$)</b>
Clerical and Administration Level 4	941.10
Clerical and Administration Level 5	1009.00

3. By deleting the table appearing in clause 13.1(c) and inserting the following:

<b>Classification</b>	<b>Rate per week (\$)</b>
Telecommunications Trainee	791.30
Telecommunications Technical Employee	862.50
Telecommunications Technician	915.80
Advanced Telecommunications Technician	941.10
Principal Telecommunications Technician	1009.00
Telecommunications Associate	1090.40

4. By deleting the table appearing in clause 13.1(d) and inserting the following:

<b>Classification</b>	<b>Rate per week (\$)</b>
Technical Professional Level 1	1130.30
Technical Professional Level 2	1168.40
Technical Professional Level 3	1276.90
Technical Professional Level 4	1440.00

5. By deleting the table appearing in clause 13.1(e) and inserting the following:

<b>Classification</b>	<b>Rate per week (\$)</b>
Sales Professional	865.40

6. By deleting the table appearing in clause 13.1(f) and inserting the following:

<b>Classification</b>	<b>Rate per week (\$)</b>
Media Relations Officer	941.10
Senior Media Relations Officer	1009.00

B. This determination comes into operation from 1 July 2019. In accordance with s.166(5) of the *Fair Work Act 2009* this determination does not take effect until the start of the first full pay period that starts on or after 1 July 2019.

PRESIDENT

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