### IN THE FAIR WORK COMMISSION

Title of Matter: 4 yearly review of modern awards – Pharmacy Industry Award 2010

Matter No.: AM2014/209 and AM2016/15

# SUBMISSIONS BY INTERESTED PARTIES IN RELATION TO MINOR TECHNICAL ISSUES ARISING FROM THE PLAIN LANGUAGE AWARD PILOT

- We make these submissions in accordance with the Directions of his Honour President Ross dated 12 October 2016 ("the Directions") concerning the revised plain language exposure draft of the *Pharmacy Industry Award 2010* ("PIA") dated 22 July 2016 ("the Exposure Draft"). Unless stated otherwise, the clause references in these submissions are to the Exposure Draft.
- 2 These submissions are made on behalf of the following organisations:
  - (a) Pharmacy Guild of Australia ("**PGA**");
  - (b) Association of Professional Engineers, Scientists and Managers Australia;
  - (c) Australian Business Industrial and the New South Wales Business Chamber;
  - (d) Business SA;
  - (e) Health Services Union; and the
  - (f) Shop, Distributive and Allied and Employee's Association ("SDA");

collectively referred to as "the Interested Parties".

- We understand the Directions to request that parties consider any minor technical comments and amendments to the Exposure Draft and that these comments and amendments will be taken into consideration by the plain language drafter and incorporated into a revised plain language draft.
- The Interested Parties have made a series of submissions in relation to various plain language versions of the PIA, the most recent of which are reflected in the 'Summary of Submissions Plain Language award-specific clauses' published by the Fair Work Commission on 16 September 2016. A revised "Summary of Submissions" ("Summary of Submissions") in tracked changes is at Annexure A to these submissions which reflect the joint views of the Interested Parties in relation to:
  - (a) amendments to the Exposure Draft no longer pressed by one of the Interested Parties or matters identified as minor technical comments though there is no consensus amongst the Interested Parties as to how to deal with these matters;
  - (b) matters identified as minor technical issues;
  - (c) proposed wording by the Interested Parties to correct technical issues; and
  - (d) amendments the Interested Parties have identified as changing the legal effect of the PIA.

### Amendments to the Exposure Draft no longer pressed by an Interested Party

- The Interested Parties have identified those matters in the Summary of Submissions in black strike through which are no longer pressed in as follows:
  - (a) Clause 2 Definition, NES definition, Business SA claim;
  - (b) Clause 3 The National Employment Standards and this award, Business SA claim;
  - (c) Clause 18.3 Clothing Allowance, Business SA claim; and
  - (d) Clause 18.4 Moving Expenses, SDA and others claim.
- Further, the Interested Parties have identified a number of matters which appear to be minor technical changes and which are neither opposed nor supported in blue text by those other than the moving party as follows:
  - (a) Clause 2 Definitions, "unless contrary intention appears" Business SA claim;
  - (b) Clause 4.1 and 4.2 Coverage, Business SA claim;
  - (c) Clause 13.4 Ordinary hours of work, PGA claim;
  - (d) Clause 14.1 Rostering arrangements- full time and part time employees, Business SA claim;
  - (e) Clause 20 Overtime, PGA claim; and
  - (f) Clause 21.1 Penalty rates, PGA claim..

## Matter identified as minor technical issues

### Clause 2 - Definitions

- We submit that a definition of 'on-hire' should be included in the Exposure Draft. The PIA has a definition of on-hire and the Interested Parties are of the view that the omission of this definition from the Exposure Draft is an oversight on the part of the plain language drafter and further that the exclusion of the definition of 'on-hire' is contrary to the intention of the plain language drafting principal to make the PIA easier for users to understand. The inclusion of a definition of 'on-hire' supplements and gives meaning to the definitions of 'on-hire employee' and 'on-hire employer', which both feature in the Exposure Draft and with the inclusion of this definition will assist users in understanding the coverage provisions of the Exposure Draft which make reference to 'on-hire employee' and 'on-hire employer'.
- The Interested Parties submit that that the definition of "on-hire employer" should conclude with the words "covered by this award", as does the definition of "on-hire employee".

## Clause 10 – Part-time employment

9 The Interested Parties submit the cross-referencing at clause 10.1 is unnecessary and appears contrary to the plain language drafting principals to make the award easier for users to understand. We note the cross-referencing requires the user to locate and read

another clause in the award in order to understand the meaning and intent of the clause. The Interested Parties submit that it would be preferable for the cross-reference in clause 10.1 to be removed and for the clause to include the words "engaged to work less than 38 hours per week". The Summary of Submissions document reflects the wording agreed between the Interested Parties.

- We submit that clause 10.2 is unclear and confusing and that the Award does not apply to part-time employees in the same way as full-time employees generally. Rather, the PIA contains some provisions that apply to part-time and full-time employees in the same way and others, where the award expressly provides, that particular provisions apply only to part-time employees or only to full-time employees. The Interested Parties have included a new proposed clause at Annexure A, which is the wording in Clause 12.9 of the current Award.
- 11 Clause 10.3 is worded so as to restrict the entitlements of part-time employees. We are of the view this restriction may be contrary to the National Employment Standards which provides for the relevant entitlements and their accrual. We also note that the proposed amendment to clause 10.2, may render 10.3 unnecessary and on that basis, consideration should be given to whether the clause is removed from the Exposure Draft.
- We submit that the separation of items that are required to be included in an agreement in clause 10.4 and 10.6 of the Exposure Draft could lead to employers inadvertently failing to include the required items in an agreement. The Interested Parties propose that these clauses be combined to provide for all the matters which are required to be included in the relevant agreement.
- The Interested Parties have identified that clause 12.5 of the PIA, which provides for a three hour minimum engagement for part-time employees has not been included in the Exposure Draft. Whilst clause 10.4 identifies that at the time of engaging a part time employee, the employer must agree with the employee in writing that the minimum period for which an employee may be rostered, there is technically no corresponding requirement in the Exposure Draft that the employer roster a part-time employee for a minimum of three hours. The Interested Parties submit that the minimum engagement at clause 12.5 of the PIA must be included in the Exposure Draft.
- Further, the Interested Parties have identified that clause 12.6 of the PIA, which provides for variations to the regular pattern of work by written agreement has not been included in the Exposure Draft. This clause is vital to the operation of the PIA as it provides the administrative machinery to those clauses which allow an employee and employer to agree to variations of the ordinary hours to enable an employee to work additional hours at ordinary time rates in some circumstances. The Interested Parties propose a new clause 10.6 as per the Summary of Submissions, which is the wording contained in clause 12.3 of the current PIA.

## Clause 11 - Casual Employment

- The Interested Parties submit that a minor amendment to Clause 11.1 of the Exposure Draft is required to make clear that a casual employee under the PIA is one specifically engaged as a casual employee and who is not a part-time or full-time employee.
- Further, the Interested Parties have identified the exclusion of the words "expectation or" in clause 11.2 which are presently in clause 13.1 of the PIA could inadvertently alter the definition of a casual employee and seek for these to be included in accordance with the Summary of Submissions.

17 Clause 11.3 of the revised exposure draft should refer to three consecutive hours in order to provide clarity surrounding the rostering requirements of casual employees.

### Clause 12 – Classifications

The Interested Parties submit clause 12.2 of the Exposure Draft should be varied to include "the classification by the employer" to ensure there is no ambiguity as to who has authority and obligation to classify employees.

### Clause 13 – Ordinary Hours of Work

The Interested Parties submit the cross-referencing at clause 13.4 is unnecessary and appears contrary to the plain language drafting principals to make the award easier for users to understand. We note the cross-referencing requires the user to locate and read another clause in the award in order to understand the meaning and intent of the clause. The Interested Parties submit that it would be preferable for the cross-reference in clause 13.4 to be removed and for the clause to include the words "engaged to work less than 38 hours per week". The Summary of Submissions document reflects the wording agreed between the Interested Parties.

### Clause 14 – Rostering arrangements – full-time and part-time employees

We submit that clause 14.5 contains a technical error being the inclusion of the word 'written' before 'notice'. This is a new obligation which was not contained in clause 25.4 of the PIA.

### Clause 15 - Breaks

- The Interested Parties submit that clause 15.1 and 15.2 have complicated the breaks provisions of the PIA. Rather than utilising unnecessary cross referencing, the Interested Parties propose that the plain language drafter adopt the amendments contained in the Summary of Submissions.
- We submit that a technical error has arisen in the redrafting of clauses 15.3 and 15.4 which introduces restrictions concerning the timing of breaks that were not previously contained in the PIA. Specifically, it is only shifts of 7.6 hours or more that the PIA provides for when a break must be taken, the Interested Parties are of the view that the existing flexibility is preferable to the Exposure Draft provisions.

## Clause 16 – Minimum wages

- The Interested Parties have considered the revised wording at clause 16.1 by comparison to the exposure draft issued on 9 October 2015. We submit the previous wording was preferable in that it was simpler and easier to understand.
- The Interested Parties are concerned that altering the order of the weekly and hourly wage columns in Table 3 could mislead a user by implicating that weekly wages are calculated from the hourly wage. We submit that the columns should be reversed to make it clearer that the minimum hourly wage should not be used to calculate the minimum weekly wage for a full-time employee working 38 hours per week. This is a technical change that requires a minor amendment.
- We submit that the provisions in clause 16.2 should revert to a table as this is a more user friendly representation of the obligations with respect to junior wages.

### Clause 17 – Annualised Salary

Clause 27.2 of the PIA which provides that any annualised salary arrangement cannot leave an employee worse off in the event that their employment is terminated before the period of a year is not included in the Exposure Draft. We submit the exclusion of clause 27.2 of the PIA from the exposure draft was an oversight and that this clause should be inserted into the Exposure Draft.

### Clause 18 - Allowances

- Clause 18 is prefaced by a 'note' rather than an explanatory clause concerning the remainder of the provisions in this clause. We submit it is preferable to revert the wording proposed in the Summary of Submissions on the basis that it is simpler and more easy to understand.
- We submit that it would be clearer for the user, if the word "and" was used between clauses 18.1(a)(i) to 18.1(a)(iii). This amendment, in tandem with the preamble of 18.1(a) makes clear that each element must apply for an employee to be entitled to this allowance.
- We submit that the redrafting of clauses 18.2(b) and (c) have unnecessarily complicated the operation of clause 19.2 of the PIA and introduced the concept of an 'enhanced hourly rate' which has no industrial meaning and is a concept foreign to users of the PIA. We submit that clause 18.2(b) should be reworded: "the employer must pay the pharmacists at a penalty rate of 150% for the period of the meal break, regardless of any other penalty rates to which the pharmacist is entitled.
- The Interested Parties submit the Exposure Draft would be clearer for the user, if the word "and" was used between clauses 18.6(a)(i) to18.6(a)(iii). This will reinforce that each subclause of 18.6(a) must be satisfied for an employee to be entitled to a taxi fare reimbursement. Further, by altering the words contained clause 19.6 of the PIA "from the place of employment" to "between the place of employment" the drafter has extended the obligation to reimburse for a taxi fare to trips to the workplace in circumstances where that obligation does not presently exist and is restricted to trips from the workplace.

## Clause 21 – Penalty Rates

We submit that there is a technical error at clause 21.3(b) and the word "applies" should be replaced with "applied".

### Clause 25 – Public Holidays

We submit that at clause 25.2 of the revised exposure draft there appears to be an incorrect reference to clause 21.1. The cross-reference should be to Table 5 in clause 21.3.

### Schedule A – Classification Definitions

The reference to section 5 of the Health Practitioner Regulation National Law in clauses A.5 and A.6 of revised exposure draft is incorrect. We note there is no uniform Health Practitioner Regulation National Law, although each state has legislation modelled on Queensland legislation. While each state has legislation defining the meaning of 'pharmacy student' and 'pharmacy intern', these definitions may not be contained at

section 5 of the legislation. The removal of the words "section 5" from each of these definitions would ameliorate this error.

## Amendments which alter the legal effect of the PIA

- The Interested Parties have also identified a number of clauses in the Exposure Draft in red text which alter the legal effect of the PIA. The Interested Parties intend to individually address these clauses in more detail at a later stage. These clauses are as follows:
  - (a) Clause 3 Definitions, PGA claim;
  - (b) Clause 4.1 Coverage, PGA claim;
  - (c) Clause 4.1 Coverage, SDA and others claim;
  - (d) Clause 8.3 Types of employment and classifications, SDA and others claim;
  - (e) Clause 10.4 Part-time employment, PGA claim;
  - (f) Clause 10.6(b) Part-time employment, PGA claim;
  - (g) Clause 10.8 Part –time employment, PGA claim;
  - (h) Clause 13.5 Hours of Work, PGA claim;
  - (i) Clause 14.1(e) Rostering arrangements full and part-time employees, PGA claim;
  - (j) Clause 14.5 Rostering arrangements full and part-time employees, PGA claim; and
  - (k) Clause 20 Overtime, SDA claim.

## Summary of submissions – plain language award-specific clauses

This document provides a summary of submissions on the revised plain language draft dated 22 July 2016 pursuant to directions issued 17 August 2016 from the following interested parties:

- Australian Business Industrial and the NSW Business Chamber LTD (<u>ABI and NSW</u> <u>Business Chamber</u>)
- Business SA (Business SA)
- Pharmacy Guild of Australia (PGA)
- Shop Distributive and Allied Employees' Association (SDA), Association of Professional Engineers, Scientists and Managers, Australia (APESMA) and Health Services Union (HSU) (SDA and others)

Comments on the plain language draft award-specific clauses are presented in comparison tables. The comparison tables include the current award in the first column, the revised Pharmacy industry Award exposure draft (dated 22 July 2016) in the second column and summarised comments from interested parties in the third column.

The sequence of the comparison tables follows the revised exposure draft (second column).

## General submissions about the plain language draft award-specific clauses

### **ABI and NSW Business Chamber**

Submits that the majority of the issues they have raised in previous submissions on the plain language draft award-specific clauses have been satisfactorily resolved.

### **SDA** and others

Submit that they continue to have concerns over the use of "Examples" and "Notes" in the plain language draft award-specific clauses.

Submit that feedback received from award users is that cross-referencing to clause numbers without the inclusion of clause titles is difficult to understand and that it would be easier to understand if cross-references contained clause titles as well as clause numbers.

## **Business SA**

Submits that modern awards must be drafted such that those using the award are able to determine what they can expect and what is expected of them. The re-drafting process must not simplify award such that they lose legal clarity. Certainty must prevail over simplicity.

## **Comparison tables**

CURRENT AWARD—Pharmacy Industry Award 2010 (PIA)	Revised exposure draft (22 July 2016) (revised ED)	Submissions comments
Table of Contents	Table of Contents	
Part 1—Application and Operation	Part 1—Application and Operation of this award	
1. Title	1. Title and commencement	
2. Commencement and transitional	2. Definitions	
3. Definitions and interpretation	3. The National Employment Standards and this award	
4. Coverage	4. Coverage	
5. Access to the award and the National Employment Standards	5. Effect of variations made by the Fair Work Commission	
6. The National Employment Standards and this award	6. Award flexibility for individual arrangements	
7. Award flexibility	7. Facilitative provisions for flexible working practices	
Part 2—Consultation and Dispute Resolution	Part 2—Types of Employment and Classifications	
8. Consultation	8. Types of employment	
9. Dispute resolution	9. Full-time employment	
Part 3—Types of Employment and Termination of Employment	10. Part-time employment	
10. Employment categories	11. Casual employment	
11. Full-time employees	12. Classifications	
12. Part-time employees	Part 3—Hours of Work	
13. Casual employment	13. Ordinary hours of work	
14. Termination of employment	14. Rostering arrangements—full-time and part-time employees	
15. Redundancy	15. Breaks	
Part 4—Classifications and Wage Rates	Part 4—Minimum Wages and Allowances	
16. Classifications	16. Minimum wages	
17. Minimum weekly wages	17 Annualised salary (Pharmacists only)	
18. Junior rates	18. Allowances	
19. Allowances	19. Superannuation	
20. Accident make-up pay	Part 5—Overtime and penalty rates	
21. Superannuation	20. Overtime	
22. Payment of wages	21. Penalty rates	
23. Supported wage system	Part 6—Leave and Public Holidays	
24. National training wage	22. Annual leave	
Part 5—Ordinary Hours of Work	23. Personal/carer's leave and compassionate leave	
25. Hours of Work	24. Parental leave and related entitlements	
26. Overtime	25. Public holidays	
27. Annualised salary (Pharmacists only)	26. Community service leave	
28. Breaks	Part 7—Consultation and Dispute Resolution	
Part 6—Leave and public holidays	27. Consultation about major workplace change	
29. Annual leave	28. Consultation about changes to rosters or hours of work	
30. Personal/carer's leave and compassionate leave	29. Dispute resolution	

CURRENT AWARD—Pharmacy Industry Award 2010 (PIA)	Revised exposure draft (22 July 2016) (revised ED)	Submissions comments
31. Public holidays 32. Community service leave Schedule B—Classification Definitions Schedule C—Supported Wage System Schedule D—National Training Wage Schedule E—Part-day Public Holidays	Part 8—Termination of employment and Redundancy 30. Termination of employment 31. Redundancy 32. Transfer to lower paid job on redundancy 33. Employee leaving during redundancy notice period 34. Job search entitlement Schedule A—Classification Definitions Schedule B—Summary of Hourly Rates of Pay Schedule C—Summary of Monetary Allowances Schedule D—Supported Wage System Schedule E—National Training Wage Schedule F—Part-day Public Holidays	
Part 1—Application and Operation  1. Title This award is the <i>Pharmacy Industry Award 2010</i> .  2. Commencement and transitional  2.1 This award commences on 1 January 2010.  2.2 The monetary obligations imposed on employers by this award may be absorbed into overaward payments. Nothing in this award requires an employer to maintain or increase any overaward payment.   2.4 Neither the making of this award nor the operation of any transitional arrangements is intended to result in a reduction in the take-home pay of employees covered by the award. On application by or on behalf of an employee who suffers a reduction in take-home pay as a result of the making of this award or the operation of any transitional arrangements, the Fair Work Commission may make any order it considers appropriate to remedy the situation.	<ol> <li>Title and commencement</li> <li>This is the <i>Pharmacy Industry Award</i> [2016].</li> <li>This modern award commenced operation on 1 January 2010.</li> <li>Neither the making of this award nor the operation of any transitional arrangements is intended to result in a reduction in the take-home pay of employees covered by the award. On application by or on behalf of an employee who suffers a reduction in take-home pay as a result of the making of this award or the operation of any transitional arrangements, the Fair Work Commission may make any order it considers appropriate to remedy the situation.</li> <li>Note: some transitional arrangements removed — obsolete</li> </ol>	Clause 1.3 is common to other awards—for consultation in 2017.

	EXURE A ENT AWARD—Pharmacy Industry Award 2010 (PIA)	Revised exposure draft (22 July 2016) (revised ED)	Submissions comments
3.	Definitions and interpretation	2. Definitions	
3.1	In this award, unless the contrary intention appears:	In this award:	Business SA (para 1.1): Submits that the expression "unless contrary intention
	Act means the Fair Work Act 2009 (Cth)	Act means the Fair Work Act 2009 (Cth)	<b>appears</b> " aids award user understanding and the phrase itself serves no harm when inactive and serves an important function when utilised. It should be
	agreement-based transitional instrument has the meaning in the Fair	community pharmacy, see clause 4.1.	reinstated unless it can be guaranteed that every award will, when re-drafted in plain language and in the future, contain no contrary or specialised definitions.
	Work (Transitional Provisions and Consequential Amendments) Act 2009 (Cth)	<b>employee</b> means a national system employee as defined by <u>section 13</u> of the Act.	print language and in the rature, contain to contain or specialised definitions.
	<b>award-based transitional instrument</b> has the meaning in the Fair Work (Transitional Provisions and Consequential Amendments) Act 2009 (Cth)	<b>employer</b> means a national system employer as defined by <u>section 14</u> of the Act.	
	<b>community pharmacy</b> means any business conducted by the employer in premises:	enterprise instrument has the meaning given by subitem 2(1) of Schedule 6 to the Fair Work (Transitional Provisions and Consequential Amendments) Act 2009 (Cth).	Business SA (para 1.2): If the divisions of the NES are listed in the award they
	(a) that are registered under the relevant State or Territory legislation for the regulation of pharmacies; or	Fair Work Regulations means the Fair Work Regulations 2009 (Cth)	would be more appropriately listed in clause 3 The National Employment Standards and this award. The Definitions clause should simply define key terms
	<b>(b)</b> are located in a State or Territory where no legislation operates to provide for the registration of pharmacies;	National Employment Standards (NES), see Part 2-2 of the <u>Act</u> . Divisions 3 to 12 of the <u>Act</u> constitute the National Employment Standards. An extract of section 61 of the <u>Act</u> is reproduced below.	and explain how to interpret the award. A list of the national employment standards is not necessary for defining the term, particularly since clause 3 explicitly details how the award interacts with the NES.
	and	The National Employment Standards are minimum standards applying	
	<ul> <li>(c) that are established either in whole or in part for the compounding or dispensing of prescriptions or vending any medicines or drugs; and</li> <li>(d) where other goods may be sold by retail.</li> <li>default fund employee means an employee who has no chosen fund</li> </ul>	to employment of employees. The minimum standards relate to the following matters:	
		(a) maximum weekly hours (Division 3);	
		(b) requests for flexible working arrangements (Division 4);	
	within the meaning of the Superannuation Guarantee (Administration) Act 1992 (Cth)	(c) parental leave and related entitlements (Division 5);	
	<b>defined benefit member</b> has the meaning given by the <i>Superannuation</i>	(d) annual leave (Division 6);	
	Guarantee (Administration) Act 1992 (Cth)	(e) personal/carer's leave and compassionate leave (Division 7);	
	<b>Division 2B State award</b> has the meaning in Schedule 3A of the <i>Fair Work (Transitional Provisions and Consequential Amendments) Act 2009</i> (Cth)	(f) community service leave (Division 8);	
	Division 2B State employment agreement has the meaning in	(g) long service leave (Division 9);	
	Schedule 3A of the Fair Work (Transitional Provisions and Consequential Amendments) Act 2009 (Cth)	(h) public holidays (Division 10);	
	<b>employee</b> means national system employee within the meaning of the Act	(i) notice of termination and redundancy pay (Division 11);	
	<b>employer</b> means national system employer within the meaning of the	(j) Fair Work Information Statement (Division 12).	SDA and others (para 7): Submits that the definition of "on-hire employer"
	Act	on-hire means the on-hire of an employee by their employer to a	should conclude with the words "covered by this award" as is included in the definition of "on-hire employee".
	enterprise award-based instrument has the meaning in the Fair Work (Transitional Provisions and Consequential Amendments) Act 2009	client, where such employee works under the general guidance and instruction of the client or a representative of the client	SDA and others (para 6): SDA: Submits that a definition of "on-hire" should be included in the revised ED as it is in the PIA. The revised ED definition of "on-
	exempt public sector superannuation scheme has the meaning given by the <i>Superannuation Industry (Supervision) Act 1993</i> (Cth)	<b>on-hire employer</b> means a person who carries on a business of employing individuals for the purpose of on-hiring them to an end-user employer <u>covered by this award</u> .	hire employer" and "on-hire employee" do not define what is meant by "on-hire.

medicines or drugs; and

(c) that are established either in whole or in part for the

compounding or dispensing of prescriptions or vending any

ANNEXURE A					
CURRENT AWARD—Pharmacy Industry Award 2010 (PIA)	Revised exposure draft (22 July 2016) (revised ED)	Submissions comments			
MySuper product has the meaning given by the Superannuation Industry (Supervision) Act 1993 (Cth)	<b>on-hire employee</b> means an employee of an on-hire employer who is on-hired to an employer covered by this award.				
<b>NES</b> means the National Employment Standards as contained in sections 59 to 131 of the <i>Fair Work Act 2009</i> (Cth)	standard rate means the minimum wage for a pharmacy assistant level 3 in clause 16—Minimum wages.				
<b>on-hire</b> means the on-hire of an employee by their employer to a client, where such employee works under the general guidance and instruction of the client or a representative of the client	<b>State reference public sector modern award</b> has the meaning given by subitem 3(2) of Schedule 6A to the <i>Fair Work (Transitional Provisions and Consequential Amendments) Act 2009</i> (Cth).				
<b>standard rate</b> means the minimum weekly wage for a Pharmacy Assistant Level 3 in clause 17. Where an allowance is specified as payable on an hourly basis, a reference to <b>standard rate</b> means 1/38th	State reference public sector transitional award has the meaning given by subitem 2(1) of Schedule 6A to the Fair Work (Transitional Provisions and Consequential Amendments) Act 2009 (Cth).				
of the weekly wage referred to above. <b>transitional minimum wage instrument</b> has the meaning in the <i>Fair</i>	<b>Table 2—Entitlements to meal and rest breaks</b> means the Table in clause 15.2.				
Work (Transitional Provisions and Consequential Amendments) Act	<b>Table 3—Minimum wages</b> means the Table in clause 16.1.				
2009 (Cth)	<b>Table 4—Overtime rates</b> means the Table in clause 20.3.				
	Table 5—Penalty rates means the Table in clause 21.3.				
5. Access to the award and the National Employment Standards	3. The National Employment Standards and this award	Common clause —for consultation in 2017.			
The employer must ensure that copies of this award and the NES are available to all employees to whom they apply either on a noticeboard which is conveniently located at or near the workplace or through electronic means, whichever makes them more accessible.	3.1 The National Employment Standards (NES) and this award contain the minimum conditions of employment for employees covered by this award.	Business SA (paras 1.2 and 1.3): Suggested wording for the Pharmacy Indust. Award, although has acknowledged that consultation on this common clause w take place via a separate process in 2017.			
6. The National Employment Standards and this award	3.2 Where this award refers to a condition of employment provided for in the NES, the NES definition applies.	take place via a separate process in 2017.			
The <u>NES</u> and this award contain the minimum conditions of employment for employees covered by this award.	3.3 The employer must ensure that copies of this award and the NES are available to all employees to whom they apply, either on a notice board which is conveniently located at or near the workplace or through accessible electronic means.				
	3.4 Where a pharmacy does not have a notice board, the award and the NES may be kept at an alternative location on the premises that is accessible to employees, including being kept with the pharmacy communication book.				
4. Coverage	4. Coverage	Business SA (para 1.4): Submits that clauses 4.1 and 4.2 of the revised EI			
Definition of community pharmacy reproduced for comparative purposes:	4.1 In this industry award community pharmacy means a business to	should be reversed so that the clause begins by stating who the award does an does not cover			
<b>community pharmacy</b> means any business conducted by the employer in premises:	which each of the following applies:	<b>PGA</b> (para 10): Submits that clause 4.1 of the revised ED should be replaced by			
(a) that are registered under the relevant State or Territory legislation for the regulation of pharmacies; or	(a) the business is established wholly or partly for compounding or dispensing prescriptions or selling medicines or drugs by retail to the general public from the premises on which the business is conducted, whether or not other goods are so sold from those premises; and	the definition of community pharmacy in clause 3 of the PIA.  PGA (para 12): Submits that the legal effect of the community pharmac definition set out in clause 4.1(a) has been altered by introducing a requirement of the community pharmac definition set out in clause 4.1(a) has been altered by introducing a requirement of the community pharmacy in clause 3 of the PIA.			
<b>(b)</b> are located in a State or Territory where no legislation operates to provide for the registration of pharmacies;	<b>(b)</b> if required to be registered under legislation for the regulation of	that medicines and drugs be sold by retail. It should be replaced with the definition in the PIA.			
and	pharmacies in force in the place in which the premises on which	Business SA (para 1.5): Submits that the word "and" be inserted after 4.1(a) an			

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(c) the business is not owned by a hospital or other public

the business is conducted are located, the business is so

registered; and

4.1(b) to demonstrate that (a) to (c) are not linked and each must apply.

**PGA** (para 15): Submits that the legal effect of the exclusion clause set out in

clause 4.1(c) has been altered to narrow the coverage because it refers only to

CURRI	ENT AWARD—Pharmacy Industry Award 2010 (PIA)	Revised exposure draft (22 July 2016) (revised ED)	Submissions comments
4.1	(d) where other goods may be sold by retail.  This award covers employers throughout Australia in the community pharmacy industry, and their employees in the classifications listed in clause 16—Classifications of this award to the exclusion of any other modern award. The award does not cover employment in a pharmacy owned by a hospital or other public institution, or operated by government, where their goods or services are not sold by retail to the general public.	institution, or operated by government, unless medicines or drugs are sold by retail to the general public from the premises on which the business is conducted.  4.2 This industry award covers, to the exclusion of any other modern award:  (a) employers in the community pharmacy industry throughout Australia; and  (b) employees (with a classification defined in Schedule A—Classification Definitions) of employers mentioned in paragraph	retailing 'medicines or drugs' to the general public and omits 'services' being sold to the general public and goods other than medicines and drugs.  SDA and others (paras 8-13): Submits that the legal effect of the exclusion clause has been altered in 4.1(c) because it does not refer to medicines and drugs being dispensed by the pharmacy located in a hospital or other public institution. SDA also clarified that where medicines and drugs are not dispensed for retail to the general public the employee pharmacists would be covered by the Health Professionals and Support Services Award 2010 and has proposed wording.
4.2	The award does not cover an employee excluded from award coverage by the Act.	(a).  4.3 This industry award also covers:	PGA (para 18): Submits that elause 4.1the definition of community pharmacy at clause 3 of the PIA be included in the revised ED at clause 4.5.
4.3	The award does not cover employees who are covered by a modern enterprise award, or an enterprise instrument (within the meaning of the Fair Work (Transitional Provisions and Consequential Amendments) Act 2009 (Cth)), or employers in relation to those employees.	(a) on-hire employees working in the community pharmacy industry (with a classification defined in <u>Schedule A—Classification</u> <u>Definitions</u> ) and the on-hire employers of those employees; and	
4.4	The award does not cover employees who are covered by a State reference public sector modern award, or a State reference public sector transitional award (within the meaning of the <i>Fair Work (Transitional Provisions and Consequential Amendments) Act 2009</i> (Cth)), or employers in relation to those employees.	trainees employed by a group training employer and hosted by an employer covered by this award to work in the community pharmacy industry (with a classification defined in <a href="Schedule A—Classification Definitions">Schedule A—Classification Definitions</a> ) and the group training employers of those trainees.	
4.5	This award covers any employer which supplies labour on an on-hire basis in the industry set out in clause 4.1 in respect of on-hire employees in classifications covered by this award, and those on-hire employees, while engaged in the performance of work for a business in that industry. This subclause operates subject to the exclusions from coverage in this award.	<ul> <li>4.4 However, this industry award does not cover any of the following:</li> <li>(a) employees excluded from award coverage by the Act;</li> <li>NOTE: See section 143(7) of the Act.</li> <li>(b) employees covered by a modern enterprise award or an enterprise instrument;</li> </ul>	
4.6	This award covers employers which provide group training services for trainees engaged in the industry and/or parts of industry set out at clause 4.1 and those trainees engaged by a group training service hosted by a company to perform work at a location where the activities described herein are being performed. This subclause operates subject to the exclusions from coverage in this award.	<ul> <li>(c) employees covered by a State reference public sector modern award or a State reference public sector transitional award;</li> <li>(d) employers of employees mentioned in paragraph (a), (b) or (c).</li> </ul>	
4.7	Where an employer is covered by more than one award, an employee of that employer is covered by the award classification which is most appropriate to the work performed by the employee and to the environment in which the employee normally performs the work.  NOTE: Where there is no classification for a particular employee in this award it is possible that the employer and employee are covered by an award with occupational coverage.	4.5 If an employer is covered by more than one award, an employee of the employer is covered by the award that is most appropriate to the work performed by the employee and the industry in which they work. NOTE: An employee working in the community pharmacy industry who is not covered by this industry award may be covered by an award with occupational coverage.	Common clause —for consultation in 2017.
No prov	isions in current award.	5. Effect of variations made by the Fair Work Commission  A variation of this award made by the Fair Work Commission does not affect any right, privilege, obligation or liability acquired, accrued or incurred under this award.	Common clause —for consultation in 2017.

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7. Award flexibility Standard clause - provision not reproduced	6. Award flexibility for individual arrangements Standard clause - provision not reproduced	Standard clause. Plain language draft standard clauses will be dealt with in matter <u>AM2016/15</u> . <u>Directions</u> issued 17 August 2016.
No clause in current award.	<ul> <li>7.1 Facilitative provisions for flexible working practices</li> <li>7.1 This award contains facilitative provisions which allow agreement between an employer and an individual employee on how specific award provisions are to apply at the workplace.</li> <li>7.2 The following clauses have facilitative provisions:</li> <li>Clause Provision  13.4(c) Time off instead of payment  18.3 Substitution of public holidays</li> <li>7.3 The agreement must be kept by the employer as a time and wages record.</li> </ul>	Common clause —for consultation in 2017.
<ul> <li>10. Employment categories</li> <li>10.1 Employees under this award will be employed in one of the following categories: <ul> <li>(a) full-time employees;</li> <li>(b) part-time employees;</li> <li>(c) casual employees.</li> </ul> </li> <li>10.2 At the time of engagement an employer will inform each employee of the terms of their engagement and, in particular, whether they are to be full-time, part-time or casual.</li> <li>Note: Clause 12.10 reproduced here for comparative purposes.</li> <li>12.10 Conversion of existing employees</li> <li>No full-time or casual employee will be transferred by an employer to part-time employment without the written consent of the employee. Provided that where such transfer occurs all leave entitlements accrued will be deemed to be continuous. A full-time employee who requests part-time work and is given such work may revert to full-time employment on a specified future date by agreement with the employer and recorded in writing.</li> </ul>	<ul> <li>8. Types of employment</li> <li>8.1 An employee covered by this award must be one of the following: <ul> <li>(a) a full-time employee;</li> <li>(b) a part-time employee;</li> <li>(c) a casual employee.</li> </ul> </li> <li>8.2 At the time of engaging an employee, the employer must inform the employee of the terms on which they are engaged, including whether they are engaged as a full-time, part-time or casual employee.</li> <li>8.3 Moving between types of employment</li> <li>(a) A full-time or casual employee can only become a part-time employee with the employee's written consent.</li> <li>(b) Moving to part-time employment does not affect the continuity of any leave entitlements.</li> <li>(c) A full-time employee: <ul> <li>(i) may request to become a part-time employee; and</li> <li>(ii) may return to full-time employment at a date agreed in writing with the employer.</li> </ul> </li> </ul>	

hours per week.

**Full-time employees** 

11.

CURRENT AWARD—Pharmacy Industry Award 2010 (PIA)

A full-time employee is an employee who is engaged to work an average of 38

	I WCCK.		19 Hours over 2 consecutive weeks) is a run-time employee.	
12.	Part-time employees	10.	Part-time employment	NOTE: The PGA are pursuing changes to the effect of this clause, including new
12.1	A part-time employee is an employee who:	10.1	An employee who is engaged to work less than 38 hours per week for	subclauses via the <u>part-time employment</u> common issue matter.
	(a) works less than 38 hours per week; and		fewer ordinary hours than mentioned in clause <u>9 Full time</u> employment and whose hours of work are reasonably predictable is a	PGA (para 1921): Submits that cross-referencing at clause 10.1 of the revised
	<b>(b)</b> has reasonably predictable hours of work.		part-time employee.	ED is unnecessary and clause should either be re-worded "engaged to work less than 38 hours per week" or, that wording of clause 12.1 of the PIA be
12.2	At the time of engagement, the employer and the part-time employee will agree, in writing, on a regular pattern of work, specifying at least:	10.2	This award applies to a part time employee in the same way that it applies to a full-time employee except as otherwise provided by this award	used.
	(a) the hours worked each day;		A part-time employee will be entitled to payments in respect of annual	<b>PGA</b> (para 2022): Submits that clause 10.2 is unclear and confusing and that the award does not apply to PT employees in the same way as FT employees
	<b>(b)</b> which days of the week the employee will work;		leave, public holidays, personal/carer's leave and compassionate leave	generally. The wording at clause 12.9 of the PIA be used.
	(c) the actual starting and finishing times of each day;		arising under the NES, or this award, on a proportionate basis. Subject to the provisions contained in this clause all other provisions of the	SDA and others (paras 17-19): Submits that clause 10.3 of the revised ED
	(d) that any variation will be in writing;		award relevant to full-time employees will apply to part-time	should use the wording in the PIA "will be entitled" rather than "is only entitled" as this is more consistent with clause 12.9 of the PIA.
	(e) that the minimum daily engagement is three hours;		employees.	PGA (para 23): Submits that at clause 10.3, use of the word "only" is
	(f) all time worked in excess of agreed hours is paid at the overtime rate; and	10.3	A part-time employee is only will be entitled to payments in respect of	unnecessary and may have the unintended effect of restricting PT employee entitlements under the NES.
12.2	(g) the times of taking and the duration of meal breaks.		annual leave, personal/carer's leave, compassionate leave or public holidays on a proportionate basis.	PGA (paras 24 & 25): Submits that the separation of items that are required to be
12.3	Any agreement to vary the regular pattern of work will be made in writing before the variation occurs. Any agreement to vary the agreed hours may also be either a permanent agreed variation to the pattern of		At the time of engaging a part-time employee, the employer must agree in writing with the employee to each of the following:	included in an agreement is confusing and unnecessary and could lead to employers failing to include necessary items in an agreement. They should be combined.
	work or may be a temporary agreed variation, e.g. a single shift or roster period. Such a variation will be agreed hours for the purposes of clause 12.2(f).		(a) the number of hours to be worked each day;	<b>PGA</b> (para 26): Submits that clause 10.4 of the revised ED should be varied Clause 12.3 of PIA refers to 12.2(f) and provides that all time worked in excess of the agreed hours in reid at the expertises rate. This prevision has not been
12.4	The agreement and variation to it will be retained by the employer and a copy given by the employer to the employee.		<ul><li>(b) the days of the week on which the employee will work;</li><li>(c) the times at which the employee will start and finish work each</li></ul>	of the agreed hours is paid at the overtime rate. This provision has not beer included in revised ED. It is a necessary and useful signpost that part-time hours may be varied by agreement and can be varied subject to a time limit. This
12.5	An employer is required to roster a part-time employee for a minimum of three consecutive hours on any shift.		day; (d)—when meal breaks may be taken and their duration.	provides certainty regarding length of time for which any agreed variation would apply. These words, and the appropriate reference to the overtime provision should be included at the end of clause 10.4.
12.6	An employee who does not meet the definition of a part-time employee and who is not a full-time employee will be paid as a casual employee in accordance with clause 13—Casual employment.		(e) the minimum period for which the employee may be rostered to work on any shift is 3 consecutive hours;	PGA (para 20): Submits that clause 12.5 of the PIA regarding minimum engagement is not in the revised ED and should be inserted into the ED.
be paid	A part-time employee employed under the provisions of this clause will for ordinary hours worked at the rate of 1/38th of the weekly rate ed for the class of work performed.		for each ordinary hour worked, the employee must be paid in accordance with clause 16—Minimum wages and in accordance with clause 21—Penalty rates for ordinary hours worked during periods specified in Table 5—Penalty rates;	<b>PGA</b> (para 24): Submits that clause 10.6(b) of revised ED is a new obligation and should be removed.
12.8	Rosters		(g) for each hour worked in excess of the number of ordinary hours	<b>SDA and others</b> (paras 20-22): Submits that clause 12.6 of the PIA does not appear to be reflected in the revised ED. It is important because it establishes that
	(a) A part-time employee's roster, but not the agreed number of hours, may be altered by the giving of notice in writing of seven days or in the case of an emergency, 48 hours, by the employer to the employee. The rostered hours of part-time employees may		agreed under this clause and clause 10.10, the employee must be paid at the overtime rate in accordance with clause 20.2—Application of overtime for part-time employees.	if an employee meets the definition of FT or PT employment then they're engaged as such (and if they don't they should be classified and paid as a casual). This is particularly relevant where a "casual" is working or expects to work reasonably predictable hours in which case they should be paid and have access
	also be altered at any time by mutual agreement between the employer and the employee.		Any agreement under clause <u>10.4</u> must state that any variation agreed by the employer and the employee to any of the matters mentioned in clause <u>10.4(a)</u> to <u>(d)</u> must be in writing.	to the entitlement provided to PT or FT employees.  PGA (para 27): Submits that clause 10.8 of the revised ED alters the legal effect

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An employee who is engaged to work 38 ordinary hours per week (or 76 ordinary hours over 2 consecutive weeks) is a full-time employee.

**Full-time employment** 

9.

**Submissions comments** 

NOTE: The SDA is pursuing changes to the effect of this clause.

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<ul> <li>(b) Rosters will not be changed from week to week, or fortnight to fortnight, nor will they be changed to avoid any award entitlements.</li> <li>12.9 Award entitlements</li> </ul>	<u>10.6</u>	Any agreement to vary the regular pattern of work will be made in writing before the variation occurs. Any agreement to vary the agreed hours may also be either a permanent agreed variation to the pattern of	by stipulating that the number of hours agreed in accordance with 10.4 cannot be varied (when they can be altered by agreement via other provisions). Clause 10.8 should be reworded to preserve the capacity for agreement to alter the number of hours worked.	
A part-time employee will be entitled to payments in respect of annual leave, public holidays, personal/carer's leave and compassionate leave arising under the NES, or this award, on a proportionate basis. Subject to the provisions contained		work or may be a temporary agreed variation, e.g. a single shift or roster period. Such a variation will be agreed hours for the purposes of clause 10.4(g).		
in this clause all other provisions of the award relevant to full-time employees will apply to part-time employees.	10.6	An agreement under clause 10.4 must also state each of the following:		
12.10 Conversion of existing employees	<del>(a)</del>	the minimum period for which the employee may be rostered to work on any shift is 3 consecutive hours;		
No full-time or casual employee will be transferred by an employer to part-time employment without the written consent of the employee. Provided that where such transfer occurs all leave entitlements accrued will be deemed to be continuous. A full-time employee who requests part-time work and is given such work many revert to full time employment are a specified future data by	(b)	for each ordinary hour worked, the employee must be paid in accordance with clause 16 Minimum wages and in accordance with clause 21 Penalty rates for ordinary hours worked during periods specified in Table 5 Penalty rates;		
work may revert to full-time employment on a specified future date by agreement with the employer and recorded in writing.  12.11 Additional hours as casual hours	<del>(e)</del>	for each hour worked in excess of the number of ordinary hours agreed under clause 10.4 and 10.10, the employee must be paid at the overtime rate in accordance with clause 20.2 Application of overtime for part-		
A part-time employee who has worked their agreed hours may agree to work additional hours which are not reasonably predictable up to the daily, weekly or fortnightly maximum ordinary hours of work provided by the award, as a casual	<u>10.6</u>	<u>An employer is required to roster a part-time employee for a minimum of three consecutive hours on any shift.</u>		
employee and subject to the casual employee provisions of this award. Nothing in this clause prevents such agreement between the parties.	10.7	The employer must keep a copy of any agreement under clause <u>10.4</u> or variation of it and give another copy to the employee.		
	10.8	The roster of a part-time employee, but not the number of hours agreed under clause $\underline{10.4}$ , may be changed:		
		(a) by the employer giving the employee 7 days, or in an emergency 48 hours, written notice of the change; or		
		<b>(b)</b> at any time by the employer and employee by mutual agreement.		
	10.9	However, the roster of a part-time employee must not be changed:		
		<ul><li>(a) from pay period to pay period; or</li><li>(b) so as to avoid any award entitlement.</li></ul>		
	10.10	A part-time employee who has worked the number of hours agreed under clause 10.4 may agree to work additional hours that are not reasonably predictable. The additional hours may be worked on the terms applicable to a casual employee.		
	10.11	However, the total number of hours agreed under clauses <u>10.4</u> and <u>10.10</u> must not exceed the maximum daily hours specified in clause <u>13.3</u> or full-time employment hours specified in <u>9—Full-time</u> employment.		
		See clause <u>20—Overtime</u> for rates applicable when agreed additional xceed the maximum daily hours or full-time employment hours.		
13 Casual employment	11.	Casual employment	PGA (para 28): Submits that clause 12.6 of PIA uses the expression "will" and	

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13.1	A casual employee is an employee engaged as such and who does not have an expectation or entitlement to reasonably predictable hours of work.		<b>SDA and others</b> (paras 23-31): Submits that the legal effect of the PIA provides
13.2	A casual will be paid both the actual hourly rate paid to a full-time employee and an additional 25% of the ordinary hourly rate for a full-time employee.	A casual employee does not have an <u>expectation or entitlement to</u> reasonably predictable hours of work.	that when an employee works reasonably predictable hours they are then deemed to be a PT or FT employee. Changing the wording alters the legal effect of the clause as it relates to how an employee is engaged to work depending on the predictability of the hours they work. SDA submits that the PGA interprets 13.1
13.3	Casual employees will be paid at the termination of each engagement, but may agree to be paid weekly or fortnightly.		of the PIA as a casual conversion clause (ref Casual and PT Full Bench PN279 & 280). The wording of the PIA should be retained to ensure the legal effect
13.4	The minimum daily engagement of a casual is three hours.	An employer must pay a casual employee for each hour worked a loading of 25% on top of the minimum hourly rate otherwise applicable under clause 16—Minimum wages.	Business SA (para 1.6): Submits that clause 11.1 of revised ED has changed the operation of this clause because under the PIA a casual employee is one
		NOTE: Column 2 of <u>Table 3—Minimum wages</u> shows the minimum hourly rate to which the casual loading applies. If an employee is classified as a Pharmacy Assistant, and aged under 21 years see also clause <u>16.2—Junior wages</u> ( <u>Pharmacy Assistants only</u> ).	specifically engaged as a casual employee. Consequently, any award conditions regarding casual employment will apply to those employees specifically engaged to be casual employees. The effect of clause 11.1 of the revised ED clause is as a "default" or "catch-all" clause whereby an employee will be casual when clauses
		An employer must pay a casual employee for each ordinary hour worked during the periods specified in clause <u>21—Penalty rates</u> the casual penalty rate (inclusive of casual loading) specified in column 3 of <u>Table 5—Penalty rates</u> .	9 or 10 do not apply rather than specifically engaging an employee as a casual. This changes the operation of 13.1 of the PIA unnecessarily. The expression engaging casuals "as such" in clause 13.1 of the PIA works in concert with clause 10.2 of the PIA and reduces the risk of conflict regarding employment
		NOTE: The 25% loading for casual employees applies to ordinary hours worked. The casual loading is not payable on overtime worked as specified in clause <u>20—Overtime</u> .	status. Further, the PIA approach is standard across many awards and it is not necessary for the plain language re-drafting process to vary this approach. The PIA words should be retained or could be amended as follows: "A casual employee is an employee engaged as such and who is not covered by clause 9—
		The pay period of a casual employee is as determined under clause 16.4—Pay period.	Full time employment o clause 10—Part-time employment".  SDA and others (paras 32-38): Submits that clause 11.3 of the revised ED should refer to 3 consecutive hours.
16.	Classifications	12. Classification	
16.1	All employees covered by this award must be classified according to the structure set out in Schedule B—Classification Definitions.	accordance with Schedule A—Classification Definitions.	classification by the employer" to ensure no ambiguity as to who bears the
	Employers must advise their employees in writing of their classification and of any changes to their classification.	The classification by the employer must be based on the skill level that the employee is required to exercise in order to carry out the principal	
16.2	The classification by the employer must be according to the skill level or levels required to be exercised by the employee in order to carry out the principal functions of the employment as determined by the employer.		
Part 5	-Ordinary Hours of Work	Part 3—Hours of Work	NOTE: The SDA are pursuing changes to the effect of these provisions via the
25.	Hours of work	13. Ordinary hours of work	<u>casual employment</u> common issue matter which could result in revisions/additions to this clause.
25.1	This clause does not operate to limit, increase or in any way alter the trading hours of any employer as determined by the relevant State or Territory legislation.		
25.2	Ordinary hours	Ordinary hours of work are continuous, except for rest breaks and meal breaks as specified in clause <u>15—Breaks</u> .	SDA and others (para 39): Submits that clause 13.4 would be clearer if it contained the maximums, (that is 38 hours per week or 76 hours averaged over 2

CURRI	ENT A	WARD—Pharmacy Industry Award 2010 (PIA)	Revise	ed exposure draft (22 July 2016) (revised ED)	Submissions comments	
	(a)	(a) Ordinary hours may be worked, within the following spread of hours:		The maximum number of ordinary hours that can be worked on any day is 12.	consecutive weeks), rather than referencing the relevant clause.  PGA (para 30): Submits that clause 13.4 repeats clause 9. It is unnecessary and	
	(b)	Days  Spread of Hours  Monday to Sunday  7.00 am – midnight  Hours of work on any day will be continuous, except for rest pauses and meal breaks and must not be more than 12 hours per		The maximum number of ordinary hours of work for a full-time employee per week (or as averaged over 2 consecutive weeks) are 38 hours per week or 76 hours averaged over 2 consecutive weeks. as set out in clause 9—Full-time employment.	one of the clauses should be deleted.  PGA (para 31): Submits that clause 13.5 alters the legal meaning of the PIA because in clause 10.10 of the revised ED a part-time employee may agree to	
25.3	A fu	our week rosters  all-time employee will be rostered for an average of 38 hours per k, worked in any of the following forms:  38 hours in one week; or  76 hours in two consecutive weeks.	13.3	The maximum number of ordinary hours of work for a part-time employee per week are as agreed under clause 10—Part-time employment.	work additional hours that are not reasonably predictable but which are in excess of their agreed hours under clause 10.4. The hours are worked on the terms applicable to a casual employee. Any such additional hours under clause 10.10 are not necessarily overtime, unless in accordance with clause 10.11 they exceed the max daily hours or weekly full-time hours provided for in the award. When read in isolation, clause 13.5 fails to account for this capacity for part-time employees to agree to work additional hours which may not be overtime hours. This clause is not in PIA and could change the legal effect of the award.	
25.4	Rost	tering—Permanent employees	14.	Rostering arrangements—full-time and part-time employees		
	(a) (b)	<ul> <li>The following roster requirements will apply to permanent employees:</li> <li>(i) Ordinary hours will be rostered so as to provide an employee with two consecutive days off each week on three consecutive days off in a two week period.</li> <li>(ii) Ordinary hours and any reasonable additional hours may not be rostered over more than six consecutive days.</li> <li>(iii) Ordinary hours may not be rostered over more than five days in a week, provided that ordinary hours may be rostered on six days in one week where ordinary hours are rostered on no more than four days in the following week.</li> <li>(iv) An employee who regularly works Sundays will be rostered so as to have three consecutive days off each four weeks and the consecutive days off will include Saturday and Sunday.</li> <li>A requirement will not apply where the employee requests in</li> </ul>		The following rostering arrangements apply to full-time and part-time employees:  (a) employees must be rostered to work ordinary hours in such a way that they have:  (i) 2 consecutive days off each week; or  (ii) 3 consecutive days off over 2 consecutive weeks;  (b) employees must not be rostered to work ordinary hours on more than 5 days in a week;  (c) despite paragraph (b), employees may be rostered to work ordinary hours on 6 days one week if they are rostered to work ordinary hours on no more than 4 days the following week;  (d) employees must not be rostered to work (whether ordinary hours or overtime) on more than 6 consecutive days;  (e) employees rostered to work (whether ordinary hours or	Business SA (para 1.4): Submits that at clause 14.1(e) the words "whether ordinary hours or overtime" are not present in the PIA and this is a substantive	
	(c)	writing and the employer agrees to other arrangements, which are to be recorded in the time and wages records. It cannot be made a condition of employment that an employee make such a request.  An employee can terminate the agreement by giving four weeks notice to the employer. The notice need not be given where the agreement terminates on an agreed date or at the end of ar agreed period. For the avoidance of doubt this provision does not apply to part-time employees' agreed pattern of work under clause 12.2.  The rostering provision of clause 25.4(a)(iv) does not apply to a	14.2	overtime) on up to 3 Sundays in a 4 week cycle must be rostered to have 3 consecutive days off every 4 weeks, including a Saturday and Sunday.  Clause 14.1(e) does not apply to a part-time employee who has agreed under clause 10—Part-time employment to work Saturday or Sunday (or both) each week and have at least 2 consecutive days off.  At the written request of the employee, the employer and the employee may agree to rostering arrangements that are different to those in clause 14.1.  Different arrangements agreed under clause 14.3 must be recorded in	change because the PIA does not contemplate working of Sundays during overtime hours for the purpose of this clause.  PGA (para 32): Submits that clause 14.1(e) has omitted the words "regularly works Sundays", found at 25.4 of the PIA. This omission changes the legal effect by requiring an employer to roster an employee for 3 consecutive days off each 4 weeks including a Saturday and Sunday, even if an employee is only rostered on a Sunday once, in circumstances where such an obligation does not presently exist.	

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	part-time employee whose agreed hours under clause 12.2(b) provides that the employee will work on either or both Saturday and Sunday each week and where the agreement provides that the employee will have at least two consecutive days off work each week.	14.5 14.6 14.7	giving the employer 4 weeks- agreement was made under cla in writing on engagement).  An agreement under clause particular day or at the end of a	ed as a condition of employment to agree	SDA and others (paras 40-42): Submits that clause 14.5 of the revised ED represents a substantive change from the PIA because there is no requirement for notice to be provided in writing at clause 25.4 of the PIA.
28.	Breaks	15.	Breaks		
28.1	All employees working four or more hours on any day will be entitled to a 10 minute paid rest pause.  All employees working more than five hours on any day will be		An employee is entitled to bre	aks in accordance with the table below.  an entitlement to meal breaks and rest	SDA and others (paras 43-44): Submits that clause 15.1 and 15.2 of the revised ED are more complicated than previous exposure drafts and should be replaced with: "An employee is entitled to breaks in accordance with the table below." The words "column 1" and "column 2" should be deleted from the table so that
28.3	entitled to an unpaid meal break of not less than 30 minutes and no greater than one hour duration plus a 10 minute paid rest pause.  All employees working 7.6 or more hours on any day will be entitled to	15.2	in an item of column 1 of <u>T</u> breaks is entitled to a break or b	rable 2 Entitlements to meal and rest breaks as specified in column 2.	just the titles remain.
	an unpaid meal break of not less than 30 minutes and no greater than one hour duration plus two 10 minute paid rest pauses.		Table 2—Entitlements to mea	al and rest break(s)	
	Provided that:		Column 1	Column 2	
	(a) the meal breaks are to be taken after at least 2.5 hours and not		Hours worked	Breaks	
	later than five hours work:		At least 4 but not more than 5	One 10 minute paid rest break	
	(b) the rest pauses are not to be taken in the first hour of work or in the first hour after the meal break.		More than 5 but less than 7.6	One 10 minute paid rest break	
				One 30 to 60 minute unpaid meal break	
			7.6 or more	Two 10 minute paid rest breaks	
				One 30 to 60 minute unpaid meal break	
		15. <u>32</u>	For a shift 7.6 hours or more, Aan unpaid meal break must be taken within the first 5 hours of work, but not before the first 2.5 hours.		PGA (para 33): Submits that clauses 15.3 and 15.4 alter the legal effect of clause 28 of the PIA by introducing restrictions on when meal and rest breaks must be taken for shifts of less than 7.6 hours. Restrictions at clauses 15.3 and 15.4 only
		15.4 <u>3</u>	For a shift 7.6 hours or more, Aa paid rest break cannot be taken:  (a) in the first hour of work; or		apply to shifts of 7.6 hours or more, they should not apply to shifts of less than
					7.6 hours as they may restrict the current rostering flexibility. The words "for a shift of 7.6 hours or more" should be added at the commencement of clauses
			(b) in the first hour of resum	ning work after an unpaid meal break.	15.3 and 15.4 to preserve current legal meaning of the PIA.
17.	Minimum weekly wages	Part 4—Wages and Allowances			NOTE: The APESMA is pursuing additional classifications and minimum wages (see item 34 of the <u>submission summary</u> ).
	Classifications Per week	16.	Minimum wages	ampleyage the following minimum	
	Pharmacy Assistants	16.1	wages for ordinary hours work	employees the following minimum ked by the employee:	SDA and others (para 45): Submits that clause 16.1 of the revised ED is not simpler and easier to understand than clause 10.1 of the ED 09/10/15 and that

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Level 1 \$738.80		An employer must pay an e	mployee the minimum he	ourly wage specified in	this wording should be used with the exception that the word "ordinary" deleted from clause 10.1 of that version.
Level 2	\$756.40	column 2 (or for a specified in column	full-time employee the 3) in accordance with the	minimum weekly wage	deleted from clause 10.1 of that version.
Level 3	\$783.30	specified in column	1 of <u>Table 3</u> —Minimum w	ages.	Business SA (para 1.8): Submits that changing the ordering of the weekly a
Level 4	\$815.40	NOTE: Provisions for calcula pharmacy assistant and aged (pharmacy Assistants only).			hourly wage columns in Table 3 could mislead the reader because it implies that the weekly wage is calculated based on the hourly wage. The columns should be reversed to make it clearer that the minimum hourly wage should not be used to calculate the minimum weekly wage for a full-time employee working 38 hour per week.
<b>Pharmacy Students</b>		Table 3—Minimum wa	TOS		
1st year of course	\$738.80				
2nd year of course	\$756.40	Column 1	Minimum weekly wage	Column 2	
3rd year of course	\$783.30	<b>Employee classification</b>		Minimum hourly wage	
4th year of course	\$815.40	pharmacy assistant			
		level 1	<u>\$738.80</u>	\$19.44	
Pharmacy Interns		level 2	<u>\$756.40</u>	\$19.91	
First half of training	\$826.20	level 3	<u>\$783.30</u>	\$20.61	
Second half of training	\$854.40	level 4	<u>\$815.40</u>	\$21.46	
		pharmacy student			
Pharmacist	\$966.60	1 <sup>st</sup> year of course	\$738.80	\$19.44	
Experienced Pharmacist	\$1058.60	2 <sup>nd</sup> year of course	<u>\$756.40</u>	\$19.91	
Pharmacist in Charge	\$1083.40	3 <sup>rd</sup> year of course	<u>\$783.30</u>	\$20.61	
Pharmacist Manager	\$1207.40	4 <sup>th</sup> year of course	\$815.40	\$21.46	
6		pharmacy intern			
		1 <sup>st</sup> half of training	<u>\$826.20</u>	\$21.74	
		2 <sup>nd</sup> half of training	<u>\$854.40</u>	\$22.48	
		pharmacist	\$966.60	\$25.44	
		experienced pharmacist	\$1,058.60	\$27.86	
		pharmacist in charge	\$1,083.40	\$28.51	
		pharmacist manager	<u>\$1,207.40</u>	\$31.77	
		NOTE: Schedule B—Summar hourly rates of pay, including Provisions for calculating was Overtime rates are specified in 21.	casual wages, overtime and ges for casual employees ar	l penalty rates. e at clause <u>11.4</u> .	

### **CURRENT AWARD—Pharmacy Industry Award 2010 (PIA)** Revised exposure draft (22 July 2016) (revised ED) **Submissions comments** 16.2 NOTE: The SDA is pursuing changes to the effect of this subclause. 18. **Junior rates** Junior wages (Pharmacy Assistants only) Junior employees will be paid the following percentage of the appropriate wage Junior employees will be paid the following percentage of the rate for pharmacy assistant classifications in clause 17—Minimum weekly appropriate wage rate for pharmacy assistant classifications in Table 3 **SDA** and others (para 46): Submits that clause 16.2 of the revised ED is not wages: Minimum wages: An employer must pay an employee, who is simpler and easier to understand than clause 10.2 of the ED—9/10/15. The classified as a pharmacy assistant and aged under 21 years, at least at earlier version is preferable to the revised ED because it is expressed more the following percentage of the minimum rate that would otherwise be Age % of weekly wage simply and is easier to understand, particularly the use of the table. applicable under Table 3—Minimum wages: 45 Under 16 years of age 16 years of age 50 % of weekly wage **Age** 17 years of age 60 Under 16 years of age <u>45</u> 18 years of age 70 16 years of age <u>50</u> 19 years of age 80 17 years of age <u>60</u> 20 years of age 90 <u>70</u> 18 years of age Clause inserted - proposed new provision in Exposure Draft (cl 10.1(c)) as follows: 19 years of age <u>80</u> Each year of a pharmacy student's course commences on the first day (c) of the relevant academic term. A pharmacy student's progression 20 years of age <u>90</u> through the pay rate is line with the student's progression through the course. If the pharmacy student completes subjects faster than the usual course progression for that year of study, the student will progress to <del>(a)</del> 45% for an under 16 year old; the next pay rate even if they have not been on the previous pay rate for a year. A pharmacy student will not move to the next pay rate if they 50% for a 16 year old; have not completed and passed all of the subjects required in the usual course progression for that year of study, even if they remain on the 60% for a 17 year old; same pay rate for more than one year. Students undertaking a Master of Pharmacy will commence at the 3rd year pay rate. 70% for an 18 year old; 80% for a 19 year old; (f) 90% for a 20 year old. 16.3 **Pharmacy students** The following applies for determining which year of a course a pharmacy student is in for the purpose of Table 3—Minimum wages: (a) a year of a course begins on the first day of the relevant academic term: a pharmacy student in the first year of a Master of Pharmacy course is treated as being in the 3rd year of a course; progress through the pharmacy student classification wages is in line with progress through a course; progress through a course for the purpose of paragraph (c) is determined by completing and passing all subjects for a year of a NOTE: A pharmacy student can progress to the next pharmacy student classification wage in less than one year if all subjects for a year of a course are

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	completed and passed in less than one year. A pharmacy student remains at the wage specified for a year of a course until all the required subjects are completed and passed.	
<ul> <li>22. Payment of wages</li> <li>Wages will be paid weekly or fortnightly according to the actual hours worked for each week or fortnight.</li> <li>Clause inserted - proposed new provision in Exposure Draft as follows:</li> <li>(b) All wages will be paid on a regular pay day within four days of the end of the pay period. The employer must notify the employee in writing as to which day is the pay day. Where for any reason the employer wishes to change the pay day, then the employer shall provide at least four weeks' written notice to the employee of such change.</li> </ul>	16.4 Pay period  (a) The employer may determine the pay period of an employee as being either weekly or fortnightly.  (b) Wages must be paid for a pay period according to the number of hours worked by the employee in the period.  NOTE: Hours of work may be measured over 2 consecutive weeks.  NOTE: The Fair Work Regulations set out the requirements for pay records and the content of payslips including the requirement to separately identify any allowance paid. See Part 3–6, Division 3—Employer obligations in relation to employee records and pay slips.  16.5 Pay day  (a) Wages must be paid on a regular pay day no later than 4 days after the end of the pay period.  (b) Employers must notify employees in writing about which day is the regular pay day of an employee may only be changed by the employer giving the employee 4 weeks written notice.  16.6 For employees eligible for a supported wage, see Schedule D—Supported Wage System.  16.7 For employees undertaking a traineeship, see Schedule E—National Training Wage.	
27. Annualised salary (Pharmacists only)	17. Annualised salary (Pharmacists only)	NOTE: The PGA is pursuing changes to the effect of this clause (see item 42 of
An annualised salary for pharmacist employees may be developed. Such salary may be inclusive of overtime, penalty rates, payments for public holidays taken, annual leave taken, annual leave loading, meal allowance, and meal break on call entitlements. Provided that the annual salary paid over a year was sufficient to cover what the	A pharmacist may agree in writing with their employer to be paid an annualised salary that satisfies this award in relation to all or any of the following matters:  (a) overtime;	the <u>submissions summary</u> ) that may result in revisions/additions to this clause. <u>SDA and others</u> (para 47): Submits that clause 27.2 of the PIA appears to be absent from the exposure draft. This represents a diminution of an entitlement and a substantive change. The purpose of the clause appears to provide that any

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	employee would have been entitled to if all award entitlements had been complied with when calculated on an individual basis according to the hours worked.	<ul><li>(b) penalty rates;</li><li>(c) payments for public holidays;</li></ul>	annualised salary arrangement cannot leave an employee worse off in the event that their employment is terminated before the period of a year. However, there is no corresponding clause in the revised ED, which only provides that "an
27.2	Provided that in the event of termination of employment prior to completion of a year the salary paid during such period of employment will be sufficient to cover what the employee would have been entitled to if all award entitlements had been complied with.	<ul><li>(d) payments for annual leave;</li><li>(e) annual leave loading;</li></ul>	annualised salary must not result in a pharmacist being paid less over a year than would have been the case if an annualised salary had not been agreed". Clause 27.2 in the PIA should be inserted into the revised ED.
27.3	When payment in accordance with this clause is adopted, the employer will keep a daily record of hours worked by the employee which will show the date and start and finish times of the employee for the day. The record will be countersigned weekly by the employee and will be kept at the place of employment for a period of at least six years.  The employee may be represented in the discussions in relation to the making of an Agreement under this clause by either their union or nominated representative, and any agreement reached under this clause	<ul> <li>(f) meal allowances;</li> <li>(g) on premise meal allowances.</li> <li>17.2 A pharmacist may be represented by a union or other representative nominated by them in any discussion about the making of an agreement under clause 17.1.</li> <li>17.3 An annualised salary must not result in a pharmacist being paid less over a year than would have been the case if an annualised salary had</li> </ul>	
	must be recorded in writing, and a copy retained by the employer.	17.4 Provided that in the event of termination of employment prior to completion of a year the salary paid during such period of employment will be sufficient to cover what the employee would have been entitled to if all award entitlements had been complied with.  17.54 The employer must keep a copy of any agreement under clause 17.1 and give another copy to the pharmacist.  17.65 The employer must keep a record of hours worked each day by a pharmacist who has entered into an agreement under clause 17.1 showing the times at which the pharmacist started and finished work that day.  17.76 A record mentioned in clause 17.1 must be:  (a) countersigned weekly by the pharmacist; and  (b) kept at the place of employment for at least 6 years.	
19.	Allowances	18. Allowances	
19.1	<ul> <li>(a) An employee who has worked six hours or more during ordinary time and who is then consecutively required to work overtime, or after the employees ordinary time of ending work, for more than one and a half hours will be either supplied with an adequate meal by the employer or be paid a meal allowance of \$17.85. Where such overtime work exceeds four hours a further meal allowance of \$15.00 will be paid.</li> </ul>	NOTE: Schedule C Summary of Allowances contains a summary of monetary allowances and methods of adjustment.  18.1 Employers must pay to an employee the allowances the employee is entitled to under this clause. See Schedule C for a summary of monetary allowances and method of adjustment.  18.21 Meal allowances	SDA and others (para 48): Submits that the note under clause 18 of the revised ED should be replaced with the wording of clause 11.1 of the ED—09/10/15.  SDA and others (para 49): Submits that clause 18.1 of the revised ED is not consistent with the modern awards objective of being simple and easy to understand and does not follow a logical sequence. Alternate wording proposed.
	<ul><li>allowance of \$15.99 will be paid.</li><li>(b) This provision will not apply in circumstances where the employer has advised the employee of the requirement to work overtime on the previous day.</li></ul>	<ul><li>(a) Clause 18.1 applies to an employee to whom each of the following applies:</li><li>(i) the employee has worked 6 or more ordinary hours on any day; and</li></ul>	Business SA (para 1.9): Submits that in clause 18.1(a) of the revised ED the subclauses are not linked by anything more than the opening statement. The provision would be clearer if the word "and" was used between clauses 18.1(a)(i)-18.1(a)(iii) too. This amendment, in tandem with the preamble of
	(c) No meal allowance will be payable where any employee could reasonably return home for a meal within the period allowed.	(ii) the employee is required to work on that day overtime, or more than 1.5 hours beyond the time at which the	18.1(a) makes perfectly clear that each element must apply for an employee to be entitled to the meal allowance.
	(d) No meal allowance will be payable where the additional hours	employee ordinarily finishes work for the day, unless the	

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are agreed hours as per clause 12.3.				hours worked were agreed under <u>clause 10—Part-time</u> <u>employment; and</u>	
			(	iii) the employee was not advised of the requirement mentioned in subparagraph (ii) on or before the previous day; and	
			(	iv) the employee cannot reasonably return home for a meal within the period of the meal break.	
			<b>(b)</b>	The employer must:	
			(	i) pay the employee a meal allowance of \$17.85; or	
			(	ii) supply the employee with an adequate meal.	
			(	f the number of hours worked under a requirement mentioned in clause 18.1(a)(ii) exceeds 4, the employer must pay the employee a further meal allowance of \$15.99.	
19.2	On-premise meal allowance (Pharmacists only)	18. <u>3</u> 2	On-pr	emise meal allowance	
	An employee who is required to take their meal break on the premises for the purpose of attending to urgent matters requiring the input of a qualified pharmacist will be paid at time and a half for the period of the		1	Clause 18.2 applies to a pharmacist who is required to take a neal break on the premises so as to attend to urgent matters equiring the involvement of a pharmacist.	SDA and others (para 50): Submits that clause 18.2 of the revised ED should be rewritten to make it simpler to understand. Alternate wording proposed.
	meal break, regardless of other penalties that apply on that day.		1	The employer must pay the pharmacist at the a penalty rate enhanced hourly rate of 150% for the period of the meal break, egardless of any other payments, penalty rates or allowances to which the pharmacist is entitled.	<b>PGA</b> (para 33.1): Submits that clause 18.2(b) and (c) of the revised ED have unnecessarily complicated the operation of clause 19.2 of the PIA and has included references to payments and allowances not otherwise referred to in the PIA. Clause 18.2(c) should be reworded: "the employer must pay the
			(e)	n paragraph (b), the enhanced hourly rate means 150% of the minimum hourly wage of the pharmacist. See column 2 of Table Minimum wages.	pharmacists at a penalty rate of 150% for the period of the meal break, regardless of any other penalty rates to which the pharmacists is entitled".

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<ul> <li>(a) Where the employer requires an employee to wear any protective or special clothing such as a uniform dress or other clothing then the employer will reimburse the employee for any cost of purchasing such clothing and the cost of replacement items, when replacement is due to normal wear and tear. This provision will not apply where the special clothing is supplied and/or paid for by the employer.</li> <li>(b) Where an employee is required to launder any special uniform, dress or other clothing, the employer who provided that special clothing will arrange for its cleaning or will pay the employee the following applicable allowance:</li> <li>(i) for a full-time employee - \$6.25 per week;</li> <li>(ii) for a part-time or casual employee - \$1.25 per shift.</li> </ul>	<ul> <li>(a) The employer must reimburse an employee who is required to wear special clothing, such as a uniform or protective clothing, for the cost of purchasing any such clothing (including purchasing replacement clothing due to normal wear and tear) that is not supplied or paid for by the employer.</li> <li>(b) If special clothing that is required to be worn by an employee needs to be laundered, the employer must undertake the laundering at no cost to the employee or pay the employee an allowance of:  <ul> <li>(i) \$6.25 each week for a full-time employee; or</li> <li>(ii) \$1.25 each shift for a part-time or casual employee.</li> </ul> </li> </ul>	Business SA_(para 1.10): Submits that clause 18.3 of the revised ED is not easier to interpret than the current provision. The PIA provision is made up of two sentences. The second sentence specifies the allowance will not apply where the employer provides the required special clothing. The revised ED has rewritten the clause into a single sentence. This increases the interpretive burden on the reader. The PIA wording should be used.
	<ul> <li>18.54 Moving expenses</li> <li>(a) Clause 18.4 applies if an employer transfers an employee from one township to another.</li> <li>(b) The employer is responsible for, and must pay, the total cost of moving the employee and the employee's family, including fares and other transport charges.</li> </ul>	SDA and others (paras 51-52): Submits that at clause 18.4(a) the word "township" should be replaced with: "where the employee has to move their residence". There are examples of other modern awards such at the Manufacturing Award and the Cement and Lime Award which refer to a transfer requiring a "change of residence" to identify the scope of the clause. This would be a more appropriate measure of when the entitlement should be provided.
19.5 Transport allowance  Where an employer requests an employee to use their own motor vehicle in the performance of their duties such employee will be paid an allowance of \$0.78 per kilometre.	18.65 Motor vehicle allowance  If an employer requests an employee to use their own motor vehicle in performing their duties, the employer must pay the employee an allowance of \$0.78 for each kilometre travelled.	
Where an employee commences and/or ceases work after 10.00 pm on any day or prior to 7.00 am on any day and the employee's regular means of transport is not available and the employee is unable to arrange their own alternative transport, the employer will reimburse the employee for the cost of a taxi fare from the place of employment to the employee's usual place of residence. This will not apply if the employer provides or arranges proper transportation to and or from the employee's usual place of residence at no cost to the employee.	<ul> <li>(a) Clause 18.6 applies to an employee to whom each of the following applies: <ol> <li>(i) the employee starts work before 7.00 am and/or finishes work after 10.00 pm; and</li> <li>(ii) the employee's regular means of transport is not available; and</li> <li>(iii) the employee is unable to arrange their own alternative means of transport; and</li> <li>(iv) a proper means of transport to or from the employee's usual place of residence is not provided to, or arranged for, the employee by the employer at no cost to the employee.</li> <li>(b) The employer must reimburse the employee the cost they incurred in taking a taxi between from the place of employment and to the employee's usual place of residence.</li> </ol> </li></ul>	Business SA (para 1.11): Submits that at clause 18.6(a), 18.6(a)(i) to18.6(a)(iii) should be linked by the word "and". This will reinforce how each subclause of 18.6(a) must be satisfied for an employee to be entitled to a taxi fare reimbursement.  Business SA (para 1.12): Submits that the legal effect of clause 19.6 of the PIA has been altered in 2 ways by clause 18.6 of the revised ED. The expression 'and/or' in the PIA has been replaced with 'or' in the revised ED and this narrows the employee's entitlement to the reimbursement. The expression "from the place of employment" and "to the employee's usual place of residence" is clearly interpreted as only applying to a single direction whereas the expression "between" used in the revised ED could be interpreted to apply to travel in either direction (work to home or home to work).  PGA (para 33.2): Submits that it agrees with Business SA's sub in relation to clause 18.6 of the revised ED.

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21. Superannuation		19. Superannuation	
Standa	ard clause - provision not reproduced	Standard clause - provision not reproduced	
26.	Overtime	Provisions not re-drafted for revised exposure draft	
26.1	Reasonable overtime		
	(a) Subject to clause 26.1(b) an employer may require an employee other than a casual to work reasonable overtime at overtime rates in accordance with the provisions of this clause.		
	<b>(b)</b> An employee may refuse to work overtime in circumstances where the working of such overtime would result in the employee working hours which are unreasonable having regard to:		
	(i) any risk to employee health and safety;		
	(ii) the employee's personal circumstances including any family responsibilities;		
	(iii) the needs of the workplace or enterprise;		
	(iv) the notice (if any) given by the employer of the overtime and by the employee of their intention to refuse it; and		
	(v) any other relevant matter.		
26.	Overtime	Part 5—Overtime and Penalty Rates	NOTE: The SDA is pursuing changes to the effect of this clause via the <u>casual</u>
		20. Overtime	employment common issue matter which may result in revisions/additional paragraphs in clause 20.3.
26.2	Overtime and penalty rates	NOTE: Under the National Employment Standards (see section 62 of the Act) an	PGA (para 34): Submits that the note should be removed from Clause 20 of the
	(a) Overtime  Overtime means authorised additional hours performed at the	employee may refuse to work additional hours if they are unreasonable. <u>Section</u> <u>62</u> sets out factors to be taken into account in determining whether the additional hours are reasonable or unreasonable.	revised ED because the Commission determined that any summaries of NES entitlements or links to legislation would not be included in legal instruments. Inclusion of the note is contrary to that Decision [2014] FWCFB 9412.
	direction of the employer:  (i) Hours worked in excess of the ordinary number of hours of work prescribed in clauses 25.2 and 25.3 are to be paid at time and half for the first two hours and double time	An employer must pay a full-time employee at the overtime rate for any hours worked at the direction of the employer:	<b>PGA</b> (para 35): Submits that interested parties have been consulting on the overtime provisions and these issues may be resolved by consent. If so, clause 20 of the revised ED could be simplified significantly. These matters should be further explored at the conference on 26/9/16.
	thereafter. Overtime worked on a Sunday is to be paid at the Sunday rate of double time, and overtime worked on a public holiday is to be paid at the public holiday rate of double time and half.	(a) in excess of the number of hours specified in clause <u>9—Full-</u>	SDA and others (paras 53-60): Submits that the overtime clause has a different legal effect from the PIA because it does not reference clause 13.2 that "ordinary
		<b>(b)</b> between midnight and 7.00 am.	hours of work are continuous, except for rest breaks as specified in clause 15—Breaks". Without reference to clause 13.2, an employer could roster for more
	(ii) The rates provided by clause 26.2(b) and (c) will not be cumulative on overtime rates.	20.2 Application of overtime for part-time employees	than one shift on any day without an entitlement to overtime. This is a substantial variation from the PIA provisions. Clause 20.1, 20.2 and 20.3 should
	(iii) For casual employees the casual loading is not payable on overtime.	An employer must pay a part-time employee at the overtime rate for any hours worked at the direction of the employer:	all reference clause 13.2.
		(a) in excess of the number of hours that the employee has agreed to work under clause 10.4 and 10.10 (part-time employment); or	<b>SDA and others</b> (paras 61-63): Submits that clause 20.2 of the revised ED should reference clause 10.11 rather than provide a reference to maximum daily and weekly hours in a note (which may not have legal effect)

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work under clause <u>10.4</u> and <u>10.10</u> (part-time employment); or

NOTE: A part-time employee can agree to work additional ordinary hours under

**(b)** between midnight and 7.00 am.

and weekly hours in a note (which may not have legal effect).

**SDA and others** (paras 65-67): Submits that the overtime provision should also

reference work performed outside an employee's "ordinary" rostering

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		clause 10.10 on the terms applicable to hours worked by a casual employee up to the maximum hours set out in clause 13.3 (maximum daily hours) and clause 9—Full-time employment.	parameters. Hours worked outside of these parameters should attract overtime and this is what is currently being paid when employees work outside of these rostering provisions. To address this, clause 14 should also be included in 20.1 and 20.2 of the revised ED as this provision applies to all 'permanent'
		20.3 Application of overtime for casual employees	employees.
		(a) An employer must pay a casual employee at the overtime rate for any hours worked at the direction of the employer:	
		(i) in excess of the number of hours specified in 13.3 (maximum daily hours);	<b>SDA and others</b> (para 64): Submits that overtime is payable for all employees who work beyond 38 hours per week (or 76 hours over two consecutive weeks), including casuals. This issue is currently before the Casual and Part-time Full
		(ii) between midnight and 7.00 am.	Bench which the SDA made full written submissions on 29/7/16. The SDA
		<b>(b)</b> The casual loading prescribed in clause 11—Casual employment is not payable on overtime worked by a casual employee.	relies on those submissions in relation to this issue.
		20.4 Payment of overtime	
		(a) An employer must pay an employee for all overtime worked as prescribed in clause 20.1 to 20.3 the overtime rate specified in column 2 of Table 4 in accordance with when the overtime was worked as specified in column 1 of that table. The employer will pay an employee the rates in Table 4 – Overtime rates, for overtime worked during the specified period:	SDA and others (para 68): Submits that clause 20.4 is not clearer and easier to understand than clause 13.3 in the ED—9/10/15 and that this earlier draft should be used.
		(b) The overtime rate specified in column 2 of Table 4 must be applied to the applicable minimum wage for the employee classification in accordance with clause 16 Minimum wages.	
		Table 4—Overtime rates	
		Column 1  For overtime worked on  Column 2  Overtime rate	
		Monday to Saturday—first 2 hours 150%	
		Monday to Saturday—after 2 hours 200%	
		Sunday—all day 200%	
		Public holiday—all day 250%	
		(b) The penalty rates in Clause 21/Table 5 – Penalty Rates, are not cumulative on overtime rates.	
		(c) Casual loading is not payable on overtime worked by a casual employee.	
		NOTE: Schedule B—Summary of Hourly Rates of Pay sets out the overtime rate hourly wage for all employee classifications according to when overtime is worked.	
26.3	Time off instead of payment	20.5 Time off instead of payment	NOTE: This subclause is being considered in common issue proceedings in matter <u>AM2014/300</u> . <u>Draft determination</u> issued 15 September 2016.
	(a) Time off instead of payment for overtime may be provided if an employee so elects and it is agreed by the employer.	(a) With the consent of the employer, an employee may choose to take time off instead of being paid for overtime.	matter ANIZO14/300. Draft determination issued 13 September 2016.
	(b) Such time off instead of payment will be taken at a mutually convenient time and within four weeks of the overtime being		

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worked or, where agreed between the employee and the employer, may be accumulated and taken as part of annual leave.	specified in column 2 of <u>Table 4—Overtime rates</u> (depending on when the hour was worked as specified in column 1).	
(c) Time off instead of payment will equate to the overtime rate i.e. if the employee works one hour overtime and elects to take time	EXAMPLE: An employee who worked 2 hours of overtime on a Tuesday that was not a public holiday is entitled to time off of 3 hours $((2 \times 150) \div 100)$ .	
off instead of payment the time off would equal one and a half hours or, where the rate of pay for overtime is double time, two hours.	(c) Time off must be taken:	
nours.	(i) within the period of 4 weeks after the overtime is worked; and	
	(ii) at a time within that period agreed by the employer and employee.	
	(d) Despite paragraph (c), the employer and employee may agree that time off may be accumulated and included in a period during which an employee takes paid annual leave.	
Note: Clause 26.2 reproduced here for comparative purposes.	21. Penalty rates	
(b) Morning and Evening work Monday to Friday  A loading of 50% (casuals 75%) will apply for hours worked before 8.00	Clause 21 sets out higher rates of pay (penalty rates) for ordinary hours worked at specified times or on specified days.	<b>PGA</b> (para 36): Submits that use of the term "higher rates of pay (penalty rates)" at clause 21.1 of revised ED should be replaced with "penalty rates" because
am and a loading of 25% (casuals 50%) for hours between 7.00 pm to 9.00 pm. A loading of 50% will apply to hours worked from 9.00 pm to	NOTE: Clause <u>20—Overtime</u> prescribes overtime rates for hours worked in excess of, or outside ordinary hours.	clause 21 does not deal with rates of pay, it prescribes penalty rates applicable to the minimum rates of pay prescribed by the PIA for work at particular times.
midnight (casuals 75%).	21.2 Penalty rates are not cumulative on overtime rates.	PGA (para 37): Submits that there appears to be typo at clause 21.3(b) – "applies" should be replaced with "applied".
(c) Saturday work	21.3 Payment of penalty rates	<b>SDA and others</b> (paras 69-70): Submits that clause 21 of the revised ED is much more complicated to navigate than clause 14 of the ED—9/10/15 and this
A loading of 100% (casuals 125%) will apply for hours worked before 8.00 am, and a loading of 25% (casuals 50%) will apply for hours of work from 8.00 am to 6.00 pm on a Saturday. A loading of 50% (casuals 75%) will apply from 6.00 pm to 9.00 pm, and a loading of 75% (casuals 100%) for hours from 9.00 pm to midnight.	(a) An employer must pay an employee in accordance with column 2 of <u>Table 5</u> Penalty rates for hours worked by the employee during a period specified in column 1 of that table; and will pay an employee the following penalty rates for all ordinary hours worked during the specified periods:	version should be used. If the wording in clause 21.3 of the revised ED is retained, then reference to column 3 casual penalty rate needs to be included. Clause 21.3 of the revised ED makes no reference to the casual penalty rate contained in Table 5. Appears to be typo at 21.3(b) – "applies" should be
(d)Sunday work	(b) The penalty rate specified in column 2 of Table 5 must be	replaced with "applied".
A 100% (casuals 125%) loading will apply for all hours of work on a Sunday.	applieds to the applicable minimum wage for the employee classification in accordance with clause 16—Minimum wages.	
	NOTE: <u>Table 3—Minimum wages</u> shows the minimum hourly wage applicable under clause 16.1. If an employee is classified as a pharmacy assistant and aged under 21, see also clause <u>16.2—Junior wages (Pharmacy Assistants only)</u> .	
	Table 5—Penalty rates	
	Column 1 Column 2 Column 3	
	For hours worked on  Full-time and part-time rate (inclusive of casual loading)  Casual penalty	
	Monday to Friday	
	Between 7.00 am and 150% 175% 8.00 am	

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		Between 7.00 pm and 9.00 pm	125%	150%	
		Between 9.00 pm and midnight	150%	175%	
	Sat	urday			
		Between 7.00 am and 8.00 am	200%	225%	
		Between 8.00 am and 6.00 pm	125%	150%	
		Between 6.00 pm and 9.00 pm	150%	175%	
		Between 9.00 pm and midnight	175%	200%	
	Sur	nday—all day	200%	225%	
	Pul	blic holidays—all day	250%	275%	
		dule B—Summary of Hour for all employee classificati		ets out the penalty rate	
Part 6—Leave and Public Holidays	Part 6—Lea	ve and Public Holidays			Common clause —for consultation in 2017.
29. Annual leave	22. An	nual leave			
<ul><li>29.1 Annual leave is provided for in the NES.</li><li>29.2 Definition of shiftworker</li></ul>	employee's b	re an employee is receiving base rate of pay is higher that is be entitled to receive the	in the rate specifie higher rate while	d under this award,	
For the purpose of the additional week of annual leave provided for in the NES, a shiftworker is a seven day shiftworker who is	annual leave (see ss.16 and 90 of the Act).  22.1 Annual leave is provided for in the NES.				
regularly rostered to work on Sundays and public holidays in a business in which shifts are continuously rostered 24 hours a day for		ditional leave for certain s			
seven days a week.  29.3 Annual leave loading	sev	shiftworker, for the purposen day shiftworker who is public holidays in a bus	regularly rostere	d to work on Sundays	
During a period of annual leave an employee will receive a loading calculated on the rate of wage prescribed in clause 17—Minimum	and public holidays in a business in which shifts are continuously rostered 24 hours a day for seven days a week.				
weekly wages of this award. Annual leave loading payment is payable on leave accrued.	22.3 An	nual leave loading			
The loading will be as follows:  (a) Day work: Employees who would have worked on day work only	(a)	During a period of and loading calculated on Minimum wages of this of pay. Annual leave accrued.	the wage prescraward in addition	ribed in clause 10— to their minimum rate	
had they not been on leave—17.5% or the relevant weekend penalty rates, whichever is the greater but not both.	(b)	The loading will be as fo	ollows:		
<b>(b)</b> Shiftwork: Employees who would have worked on shiftwork had they not been on leave—a loading of 17.5% or the shift loading		(i) Day work			
(including relevant weekend penalty rates) whichever is the greater but not both.				l on day work only had the relevant weekend	

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An employer may allow an employee to take annual leave either wholly or partly in advance before the leave has accrued. Where paid leave has been granted to an employee in excess of the employee's accrued entitlement, and the employee subsequently leaves or is discharged from the service of the employer before completing the required amount of service to account for the leave provided in advance, the employer is entitled to deduct the amount of leave in advance still owing from any remuneration payable to the employee upon termination of employment.	penalty rates, whichever is the greater but not both.  (ii) Shiftwork  Employees who would have worked on shiftwork had they not been on leave—a loading of 17.5% or the shift loading (including relevant weekend penalty rates) whichever is the greater but not both.  22.4 Paid leave in advance of accrued entitlement  (a) An employer may allow an employee to take annual leave either wholly or partly in advance before the leave has accrued.  (b) Where paid leave has been granted to an employee in excess of the employee's accrued entitlement, and the employee subsequently leaves or is discharged from the service of the employer before completing the required amount of service to account for the leave provided in advance, the employer is entitled to deduct the amount of leave in advance still owing from any remuneration payable to the employee upon termination of employment.	Clause 29.4 of the PIA has been varied. The next version of the ED will reflect these changes along with new annual leave provisions.

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30. Personal/carer's leave and compassionate leave	23 Personal/carer's leave and compassionate leave	Common clause —for consultation in 2017.
<b>30.1</b> Personal/carer's leave and compassionate leave are provided for in the NES.	Personal/carer's leave and compassionate leave are provided for in the NES.	
<ul> <li>30.2 For the purposes of s.107(3) of the Act, an employee is entitled to a maximum of one single day absence a year for leave of the kind in s.97(a) of the Act (unfit for work because of personal illness or injury) without being required to provide a statutory declaration as to the reasons for such absence. Where any absence exceeds three consecutive days the employer may require the production of a medical certificate of a legally qualified medical practitioner.</li> <li>30.3 Casual employees are entitled to be not available for work or to leave work to care for a person who is sick and requires care and support or who requires care due to an emergency. Such leave is unpaid. A minimum of 48 hours absence is allowed by right with additional absence by agreement. An employer must not fail to re-engage a casual employee because the employee has accessed the entitlement under this clause.</li> </ul>	<ul> <li>(a) For the purposes of s.107(3) of the Act, an employee is entitled to one day's absence per year for leave of the kind in s.97(a) of the Act (unfit for work because of personal illness or injury) without being required to provide a statutory declaration as to the reasons for the absence.</li> <li>(b) Where any absence exceeds three consecutive days, the employer may require the production of a medical certificate from a legally qualified medical practitioner.</li> <li>23.3 Casual employees</li> <li>(a) A casual employee is entitled to be unavailable for work or to leave work to care for a person who: <ul> <li>(i) is sick and requires care and support; or</li> <li>(ii) requires care due to an emergency.</li> </ul> </li> <li>(b) 48 hours' absence is allowed by right, with additional absence by agreement.</li> <li>(c) The employer must not fail to re-engage a casual employee because the employee has accessed the entitlement under this clause.</li> <li>(d) Casual employees are not entitled to paid leave under clause 23.3(a).</li> </ul>	
No clause in current award.	24. Parental leave and related entitlements	Common clause —for consultation in 2017.
	Parental leave and related entitlements are provided for in the NES.	
31. Public holidays	25. Public holidays	Common clause —for consultation in 2017.
<ul> <li>31.1 Public holidays are provided for in the NES.</li> <li>31.2 An employer and the employee may by agreement substitute another day for a public holiday. Where there is no agreement the employer may substitute another day but not so as to give an employee less time off work than the employee would have had if the employee had received the public holiday.</li> <li>31.3 Work on a public holiday must be compensated by payment at the rate of 250% (casuals 275%) of the minimum rate.</li> </ul>	<ul> <li>25.1 Public holiday entitlements are provided for in the NES.</li> <li>25.2 Where an employee works on a public holiday they will be paid in accordance with Table 5 - Penalty Rates. in clause 21.31 Penalty Rrates.</li> <li>25.3 Substitution of public holidays by agreement  The employer and an individual employee may, by agreement, substitute another day for a public holiday. Where there is no agreement, the employer may substitute another day but not so as to give the employee less time off work than the employee would have had if the employee had received the public holiday.</li> </ul>	PGA (para 38): Submits that at clause 25.2 of the revised ED there appears to be an incorrect reference to clause 21.1. The cross-reference should be to Table 5 in clause 21.3.
32. Community service leave	26. Community service leave	Common clause —for consultation in 2017.

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Community service leave is provided for in the NES.	Community service leave is provided for in the NES.	
Part 2—Consultation and Dispute Resolution	Part 7—Consultation and Dispute Resolution	Standard clause. Plain language draft standard clauses will be dealt with in matter <u>AM2016/15</u> . <u>Directions</u> issued 17 August 2016.
8. Consultation	27. Consultation about major workplace change	
9. Dispute resolution	28. Consultation about changes to rosters and hours of work	
Standard clause – structural changes, but no change to drafting - provisions not	29. Dispute resolution	
reproduced	Standard clause – structural changes, but no change to drafting - provisions not reproduced	
14. Termination of employment	30. Termination of employment	Standard clause. Plain language draft standard clauses will be dealt with in
15. Redundancy	31. Redundancy	matter <u>AM2016/15</u> . <u>Directions</u> issued 17 August 2016.
	32. Transfer to lower paid duties on redundancy	
Standard clause – structural changes, but no change to drafting - provisions	33. Employee leaving during redundancy notice period	
not reproduced	34. Job search entitlement	
	Standard clause – structural changes, but no change to drafting - provisions not reproduced	

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Schedu	lle B—Classification Definitions	Schedule A—Classification Definitions	NOTE: The APESMA is pursuing additional classifications.
B.1	<b>Pharmacy Assistant Level 1</b> is an employee who has commenced employment in a community pharmacy for the first time, or holds no qualifications in community pharmacy.	<b>A.1 pharmacy assistant level 1</b> is an employee working as a pharmacy assistant in a community pharmacy who has not acquired the competencies required to hold a qualification in Community Pharmacy and is not covered by any other classification in this Schedule.	
B.2	<b>Pharmacy Assistant Level 2</b> is an employee who has acquired the competencies listed for a holder of Certificate II in Community Pharmacy, as determined from time to time by the National Quality Council or any successor thereto.	<b>A.2 pharmacy assistant level 2</b> is an employee who has acquired the competencies required to be the holder of a Certificate II in Community Pharmacy, as determined by the National Quality Council or a	
B.3	<b>Pharmacy Assistant Level 3</b> is an employee who has acquired the competencies listed for a holder of Certificate III in Community Pharmacy, as determined from time to time by the National Quality Council or any successor thereto and who is required by the employer to work at this level.	<b>A.3 pharmacy assistant level 3</b> is an employee who has acquired the competencies required to be the holder of a Certificate III in Community Pharmacy, as determined by the National Quality Council or a successor body, and who is required by the employer to work at	is engaged as a "Dispensary Assistant" being paid as a "Pharmacy Assistant Competency Level 3". By comparison, A.3 refers to an employee "required by
	(a) A Pharmacy Assistant who is a holder of Certificate III in Community Pharmacy may be required to supervise Pharmacy Assistants at Competency levels 1 and 2.	this level.  A pharmacy assistant level 3 may be required by the employer to perform any of the following duties:	pharmacy". The "Dispensary Assistant" term is commonly used in the industry. In practice, an employee would not be classified at level 3 until they have been engaged in the role of "Dispensary Assistant". PGA's and SDA's prior
	<b>(b)</b> A Dispensary Assistant will be paid as Pharmacy Assistant Competency Level 3.	<ul><li>(a) supervise pharmacy assistants levels 1 or 2; or</li><li>(b) assist a pharmacist in the dispensing section of a community</li></ul>	submissions both record the agreement reached between the interested parties regarding classification definition for "Pharmacy Assistant level 3".
	(c) A Pharmacy Assistant, who for the majority of their duties is assisting with extemporaneous preparations working in a compounding lab or compounding section of a community pharmacy, will be paid as Pharmacy Assistant Competency Level 3.	pharmacy; or  (c) work in a compounding lab or compounding section of a	
B.4	<b>Pharmacy Assistant Level 4</b> is an employee who has acquired the competencies listed for a holder of Certificate IV in Community Pharmacy and who is required by the employer to work at this level. A Pharmacy Assistant Competency level 4 may be required to supervise Pharmacy Assistants at Competency levels 1, 2 and 3.	<b>A.4 pharmacy assistant level 4</b> is an employee who has acquired the competencies required to be the holder of a Certificate IV in Community Pharmacy, as determined by the National Quality Council or a successor body, and who is required by the employer to work at this level.	
B.5	<b>Pharmacy Student</b> means a person who is undertaking an approved program of study, under the Australian Health Practitioner Regulation National Law, leading to registration as a pharmacist and who enters into a contract of employment with a proprietor of a pharmacy to work in that pharmacy.	supervise pharmacy assistants levels 1, 2 of 3.	PGA (para 40): Submits that the reference to section 5 of the Health Practitioner Regulation National Law in clauses A.5 and A.6 of revised ED is incorrect. There is no uniform HPRNL, although each state has legislation modelled on
B.6	<b>Pharmacy Intern</b> means a person who has satisfied the examination requirements for an accredited course of study leading to registration as a pharmacist and is engaging in the period of pre-registration training required under the Australian Health Practitioner Regulation National Law.	requirements of an accredited program of study, as defined by section 5 of the Health Practitioner Regulation National Law, and who is undertaking elinical pre-registration training that state or territory law	Queensland legislation. Whilst each state has legislation defining A.5 and A.6, these definitions may not be contained at section 5 of the legislation. Removal of the words "section 5" from each of these definitions would ameliorate this error.
B.5	<b>Pharmacist</b> is a person who is registered as a pharmacist pursuant to the relevant State or Territory law.	A.7 pharmacist is an employee registered as a pharmacist under the	
B.6	<b>Experienced Pharmacist</b> is a Pharmacist who has gained at least four years full-time experience or the part-time equivalent as a Community Pharmacist.	relevant state or territory law Health Practitioner Regulation National Law to practise in the pharmacy profession (other than as a student).  A.8 experienced pharmacist is an employee who is a pharmacist with at	
<b>B.7</b>	<b>Pharmacist in Charge</b> is a pharmacist who assumes responsibility for the day to day supervision and functioning of a community pharmacy practice.	least 4 years full-time experience (or the part-time equivalent) in a community pharmacy.  A.9 pharmacist in charge is an employee who is a pharmacist who	
B.8	<b>Pharmacist Manager</b> is a pharmacist who is responsible to the proprietor for all aspects of the business.	assumes responsibility for the day to day supervision and functioning of the community pharmacy.	
		<b>A.10 pharmacist manager</b> is an employee who is a pharmacist who is	

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	responsible to the owner of the community pharmacy for all aspects of the business.	
Proposed new provision	Schedule B—Summary of Hourly Rates of Pay Schedule not reproduced	Common clause —for consultation in 2017.
Proposed new provision	Schedule C—Summary of Monetary Allowances Schedule not reproduced	Common clause —for consultation in 2017.
Schedule C—Supported Wage System  Standard clause - no change - provision not reproduced	Schedule D—Supported Wage System Schedule not reproduced	Common clause —for consultation in 2017.
Schedule D—National Training Wage  Appendix D1: Allocation of Traineeships to Wage Levels  Standard clause - no change - provision not reproduced	Schedule E—National Training Wage Schedule not reproduced	Common clause —for consultation in 2017.
Schedule E—2014 Part-day public holidays  Standard clause - no change - provision not reproduced	Schedule F—2016 Part-day Public Holidays  Schedule not reproduced	Common clause —for consultation in 2017.
3. Definitions and interpretation	Schedule G—Definitions  Moved to clause 2 – not reproduced	The Definitions have been moved to clause 2 of the revised ED.