



# DETERMINATION

*Fair Work Act 2009*  
s 157—variation of modern award

## **Expense-related allowances 2024** (AM2024/18)

### **CONTRACT CALL CENTRES AWARD 2020** [MA000023]

Contract call centre industry

JUSTICE HATCHER, PRESIDENT  
VICE PRESIDENT ASBURY  
DEPUTY PRESIDENT HAMPTON

SYDNEY, 18 JUNE 2024

*Expense-related allowances.*

A. Pursuant to s 157 of the *Fair Work Act 2009* (Cth), the above award is varied as follows:

1. By deleting the amount “\$0.95” appearing in clause 18.3(a) and inserting “\$0.98”.
2. By deleting the amount “\$16.40” appearing in clause 18.3(c)(i) and inserting “\$17.48”.
3. By deleting the amount “\$16.40” appearing in clause 18.3(f)(ii) and inserting “\$17.48”.
4. By deleting the table appearing in clause C.2.1 and inserting the following:

<b>Allowance</b>	<b>Clause</b>	<b>\$</b>	<b>Payable</b>
Motor vehicle allowance	18.3(a)	0.98	per km

<b>Allowance</b>	<b>Clause</b>	<b>\$</b>	<b>Payable</b>
Meal allowance—overtime	18.3(c)(i)	17.48	per occasion
Meal allowance—travelling expenses	18.3(f)(ii)	17.48	per meal

B. This determination comes into operation on 1 July 2024. In accordance with s 165(3) of the *Fair Work Act 2009* (Cth) this determination does not take effect in relation to a particular employee until the start of the employee’s first full pay period that starts on or after 1 July 2024.



PRESIDENT

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